

2 DIRECT MARKETING AND TRANSACTION MAIL

The following table provides an overview of the applicable delivery standards. Delivery standards are not guaranteed.

| SERVICES | SEE | MAJOR URBAN CENTRES | | | NON-MAJOR URBAN CENTRES | | | NORTHERN REGIONS AND REMOTE CENTRES | | |
|--|---------|---------------------|--------|--------|-------------------------|--------|--------|-------------------------------------|--------|---------|
| | | L | P | N | L | P | N | L | P | N |
| Personalized Mail™ and Postal Code Targeting (Machineable standard) | 3 | 3 | 4 | 5 | 3 | 4 | 5 | 3 | 4 to 7 | 5 to 9 |
| Personalized Mail™ (Special Handling and Machineable Oversize) and Publications Mail™* | 4 | 3 | 3 to 5 | 4 to 8 | 3 | 3 to 5 | 5 to 9 | 3 | 3 to 6 | 5 to 13 |
| Lettermail™ (Incentive Lettermail™ and Registered Mail™) and Business Reply Mail™ | 5 | 2 | 3 | 4 | 2 | 3 | 4 | 2 | 3 to 6 | 4 to 8 |
| Neighbourhood Mail™** | 6 and 7 | 2 | 3 to 4 | 3 to 7 | 2 | 3 to 4 | 5 to 9 | 2 | 3 to 5 | 6 to 13 |

L = Local, P = Provincial, N = National

-) Subtract 1 day for time-committed Publications Mail.
-)) For Neighbourhood Mail only, please refer to Table 7 (delivery cycle) to determine the delivery standard applicable to your mailing and add it to the transportation time above.

LMRC9 [Table 8](#) or [Table 9](#) will identify the processing facility and the classification (i.e. whether it is located in a major urban centre, non-major urban centre or remote area) of the FSA where your mailing will be deposited or delivered.

2.1 Personalized Mail™ and Postal Code Targeting (Machineable standard)

In order to calculate the estimated delivery standard for these services, follow the steps below:

1. Using Table 8, determine the FSA where your mailing will be deposited to find the associated processing facility;
2. Using Table 8, determine the FSA where your mailing will be delivered to find the associated processing facility;
3. Using Table 3, calculate the delivery standard by using the applicable processing facilities identified above.

Table 3: Personalized Mail and Postal Code Targeting (Machineable standard)

| Personalized Mail and Postal Code Targeting (Machineable standard) | | | | | | | | | | | | | | | | | | |
|--|---------|---------------|----------|---------|----------|--------|---------|----------|--------|--------|--------|------------|-----------|------------|---------|-----------|----------|----------|
| FROM / TO Processing Facility | Calgary | Charlottetown | Edmonton | Halifax | Hamilton | London | Moncton | Montréal | Ottawa | Québec | Regina | Saint John | Saskatoon | St. John's | Toronto | Vancouver | Victoria | Winnipeg |
| Calgary | 3 | 5 | 4 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 |
| Charlottetown | 5 | 3 | 5 | 4 | 5 | 5 | 4 | 5 | 5 | 5 | 5 | 4 | 5 | 4 | 5 | 5 | 5 | 5 |
| Edmonton | 4 | 5 | 3 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 |
| Halifax | 5 | 4 | 5 | 3 | 5 | 5 | 4 | 5 | 5 | 5 | 5 | 4 | 5 | 4 | 5 | 5 | 5 | 5 |
| Hamilton | 5 | 5 | 5 | 5 | 3 | 4 | 5 | 5 | 4 | 5 | 5 | 5 | 5 | 5 | 4 | 5 | 5 | 5 |
| London | 5 | 5 | 5 | 5 | 4 | 3 | 5 | 5 | 4 | 5 | 5 | 5 | 5 | 5 | 4 | 5 | 5 | 5 |
| Moncton | 5 | 4 | 5 | 4 | 5 | 5 | 3 | 5 | 5 | 5 | 5 | 4 | 5 | 4 | 5 | 5 | 5 | 5 |
| Montréal | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 3 | 4 | 4 | 5 | 5 | 5 | 5 | 4 | 5 | 5 | 5 |
| Ottawa | 5 | 5 | 5 | 5 | 4 | 4 | 5 | 4 | 3 | 4 | 5 | 5 | 5 | 5 | 4 | 5 | 5 | 5 |
| Québec | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 4 | 4 | 3 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 |
| Regina | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 3 | 5 | 4 | 5 | 5 | 5 | 5 | 5 | 4 |
| Saint John | 5 | 4 | 5 | 4 | 5 | 5 | 4 | 5 | 5 | 5 | 5 | 3 | 5 | 4 | 5 | 5 | 5 | 5 |
| Saskatoon | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 4 | 5 | 3 | 5 | 5 | 5 | 5 | 5 | 4 |
| St. John's | 5 | 4 | 5 | 4 | 5 | 5 | 4 | 5 | 5 | 5 | 5 | 4 | 5 | 3 | 5 | 5 | 5 | 5 |
| Toronto | 5 | 5 | 5 | 5 | 4 | 4 | 5 | 4 | 4 | 5 | 5 | 5 | 5 | 5 | 3 | 5 | 5 | 5 |
| Vancouver | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 3 | 4 | 5 |
| Victoria | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 4 | 3 | 5 |
| Winnipeg | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 4 | 5 | 4 | 5 | 5 | 5 | 5 | 3 |

Exceptions:

1. If the FSA where your mailing will be deposited or delivered is located in a non-major urban centre, add 1 day.
2. If the FSA where your mailing will be deposited or delivered is in a remote area, add up to 9 days. See Table 9 to determine if your FSA is in a remote area.

2.2 Personalized Mail™ (Special Handling and Machineable Oversize) and Publications Mail™

In order to calculate the estimated delivery standard for these services, follow the steps below:

1. Using Table 8, determine the FSA where your mailing will be deposited to find the associated processing facility;
2. Using Table 8, determine the FSA where your mailing will be delivered to find the associated processing facility;
3. Using Table 4, calculate the delivery standard by using the applicable processing facilities identified above.

Table 4: Personalized Mail and Postal Code Targeting Special Handling, Machineable Oversize and Publications Mail

| Personalized Mail and Postal Code Targeting Special Handling, Machineable Oversize and Publications Mail | | | | | | | | | | | | | | | | | | |
|---|---------|---------------|----------|---------|----------|--------|---------|----------|--------|--------|--------|------------|-----------|------------|---------|-----------|----------|----------|
| FROM / TO Processing Facility | Calgary | Charlottetown | Edmonton | Halifax | Hamilton | London | Moncton | Montréal | Ottawa | Québec | Regina | Saint John | Saskatoon | St. John's | Toronto | Vancouver | Victoria | Winnipeg |
| Calgary | 3 | 7 | 4 | 7 | 6 | 6 | 7 | 6 | 6 | 6 | 5 | 7 | 5 | 8 | 6 | 5 | 5 | 5 |
| Charlottetown | 7 | 3 | 7 | 4 | 6 | 6 | 4 | 5 | 5 | 5 | 7 | 4 | 7 | 5 | 6 | 8 | 8 | 7 |
| Edmonton | 4 | 7 | 3 | 7 | 6 | 6 | 7 | 6 | 6 | 6 | 5 | 7 | 5 | 8 | 6 | 5 | 5 | 5 |
| Halifax | 7 | 4 | 7 | 3 | 6 | 6 | 4 | 5 | 5 | 5 | 7 | 4 | 7 | 5 | 6 | 8 | 8 | 7 |
| Hamilton | 7 | 6 | 7 | 6 | 3 | 4 | 6 | 5 | 4 | 5 | 6 | 6 | 6 | 7 | 4 | 8 | 8 | 6 |
| London | 7 | 6 | 7 | 6 | 4 | 3 | 6 | 5 | 4 | 5 | 6 | 6 | 6 | 7 | 4 | 8 | 8 | 6 |
| Moncton | 7 | 4 | 7 | 4 | 6 | 6 | 3 | 5 | 5 | 5 | 7 | 4 | 7 | 5 | 6 | 8 | 8 | 7 |
| Montréal | 6 | 5 | 6 | 5 | 5 | 5 | 5 | 3 | 4 | 4 | 6 | 5 | 6 | 6 | 5 | 7 | 7 | 6 |
| Ottawa | 6 | 5 | 6 | 5 | 4 | 4 | 5 | 4 | 3 | 4 | 6 | 5 | 6 | 6 | 4 | 7 | 7 | 6 |
| Québec | 6 | 5 | 6 | 5 | 5 | 5 | 5 | 4 | 4 | 3 | 6 | 5 | 6 | 6 | 5 | 7 | 7 | 6 |
| Regina | 5 | 7 | 5 | 7 | 6 | 6 | 7 | 6 | 6 | 6 | 3 | 7 | 4 | 8 | 6 | 6 | 6 | 4 |
| Saint John | 7 | 4 | 7 | 4 | 6 | 6 | 4 | 5 | 5 | 5 | 7 | 3 | 7 | 5 | 6 | 8 | 8 | 7 |
| Saskatoon | 5 | 7 | 5 | 7 | 6 | 6 | 7 | 6 | 6 | 6 | 4 | 7 | 3 | 8 | 6 | 6 | 6 | 4 |
| St. John's | 8 | 5 | 8 | 5 | 7 | 7 | 5 | 6 | 6 | 6 | 8 | 5 | 8 | 3 | 7 | 8 | 8 | 8 |
| Toronto | 7 | 6 | 7 | 6 | 4 | 4 | 6 | 5 | 4 | 5 | 6 | 6 | 6 | 7 | 3 | 8 | 8 | 6 |
| Vancouver | 5 | 8 | 5 | 8 | 7 | 7 | 8 | 7 | 7 | 7 | 6 | 8 | 6 | 8 | 7 | 3 | 4 | 6 |
| Victoria | 5 | 8 | 5 | 8 | 7 | 7 | 8 | 7 | 7 | 7 | 6 | 8 | 6 | 8 | 7 | 4 | 3 | 6 |
| Winnipeg | 5 | 7 | 5 | 7 | 6 | 6 | 7 | 6 | 6 | 6 | 4 | 7 | 4 | 8 | 6 | 6 | 6 | 3 |

Exceptions:

1. If the FSA where your mailing will be deposited or delivered is located in a non-major urban centre, add 1 day.
2. Add 1 day for Dimensional Personalized Mail.
3. Subtract 1 day for time-committed Publications Mail.
4. If the FSA where your mailing will be deposited or delivered is in a remote area, add up to 9 days. See Table 9 to determine if your FSA is in a remote area.

2.3 Lettermail™ (Incentive Lettermail™ and Registered Mail™) and Business Reply Mail™

In order to calculate the estimated delivery standard for these services, follow the steps below:

1. Using Table 8, determine the FSA where your mailing will be deposited to find the associated processing facility;
2. Using Table 8, determine the FSA where your mailing will be delivered to find the associated processing facility;
3. Using Table 5, calculate the delivery standard by using the applicable processing facilities identified above.

Table 5: Lettermail (Incentive Lettermail and Registered Mail) and Business Reply Mail™

| Lettermail (Incentive Lettermail and Registered Mail) and Business Reply Mail™ | | | | | | | | | | | | | | | | | | |
|--|---------|---------------|----------|---------|----------|--------|---------|----------|--------|--------|--------|------------|-----------|------------|---------|-----------|----------|----------|
| FROM / TO Processing Facility | Calgary | Charlottetown | Edmonton | Halifax | Hamilton | London | Moncton | Montréal | Ottawa | Québec | Regina | Saint John | Saskatoon | St. John's | Toronto | Vancouver | Victoria | Winnipeg |
| Calgary | 2 | 4 | 3 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 |
| Charlottetown | 4 | 2 | 4 | 3 | 4 | 4 | 3 | 4 | 4 | 4 | 4 | 3 | 4 | 3 | 4 | 4 | 4 | 4 |
| Edmonton | 3 | 4 | 2 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 |
| Halifax | 4 | 3 | 4 | 2 | 4 | 4 | 3 | 4 | 4 | 4 | 4 | 3 | 4 | 3 | 4 | 4 | 4 | 4 |
| Hamilton | 4 | 4 | 4 | 4 | 2 | 3 | 4 | 4 | 3 | 4 | 4 | 4 | 4 | 4 | 3 | 4 | 4 | 4 |
| London | 4 | 4 | 4 | 4 | 3 | 2 | 4 | 4 | 3 | 4 | 4 | 4 | 4 | 4 | 3 | 4 | 4 | 4 |
| Moncton | 4 | 3 | 4 | 3 | 4 | 4 | 2 | 4 | 4 | 4 | 4 | 3 | 4 | 3 | 4 | 4 | 4 | 4 |
| Montréal | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 2 | 3 | 3 | 4 | 4 | 4 | 4 | 3 | 4 | 4 | 4 |
| Ottawa | 4 | 4 | 4 | 4 | 3 | 3 | 4 | 3 | 2 | 3 | 4 | 4 | 4 | 4 | 3 | 4 | 4 | 4 |
| Québec | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 3 | 3 | 2 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 |
| Regina | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 2 | 4 | 3 | 4 | 4 | 4 | 4 | 3 |
| Saint John | 4 | 3 | 4 | 3 | 4 | 4 | 3 | 4 | 4 | 4 | 4 | 2 | 4 | 3 | 4 | 4 | 4 | 4 |
| Saskatoon | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 3 | 4 | 2 | 4 | 4 | 4 | 4 | 3 |
| St. John's | 4 | 3 | 4 | 3 | 4 | 4 | 3 | 4 | 4 | 4 | 4 | 3 | 4 | 2 | 4 | 4 | 4 | 4 |
| Toronto | 4 | 4 | 4 | 4 | 3 | 3 | 4 | 3 | 3 | 4 | 4 | 4 | 4 | 4 | 2 | 4 | 4 | 4 |
| Vancouver | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 2 | 3 | 4 |
| Victoria | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 3 | 2 | 4 |
| Winnipeg | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 3 | 4 | 3 | 4 | 4 | 4 | 4 | 2 |

Exception: If the FSA where your mailing will be deposited or delivered is in a remote area, add up to 9 days. See Table 9 to determine if your FSA is in a remote area.

2.4 Neighbourhood Mail™

In order to calculate the estimated delivery standard for this service, simply add the transportation time and the delivery cycle by following these steps:

1. Using Table 8, determine the FSA where your mailing will be deposited to find the associated processing facility;
2. Using Table 8, determine the FSA where your mailing will be delivered to find the associated processing facility;
3. Using Table 6, calculate the **transportation time** by using the applicable processing facilities identified above;
4. Using Table 7, determine the **delivery cycle** applicable to your mailing and **add it to the transportation time**.

Table 6: Neighbourhood Mail transportation time

| Neighbourhood Mail Transportation Time | | | | | | | | | | | | | | | | | | |
|--|---------|---------------|----------|---------|----------|--------|---------|----------|--------|--------|--------|------------|-----------|------------|---------|-----------|----------|----------|
| FROM / TO Processing Facility | Calgary | Charlottetown | Edmonton | Halifax | Hamilton | London | Moncton | Montréal | Ottawa | Québec | Regina | Saint John | Saskatoon | St. John's | Toronto | Vancouver | Victoria | Winnipeg |
| Calgary | 2 | 6 | 3 | 6 | 5 | 5 | 6 | 5 | 5 | 5 | 4 | 6 | 4 | 7 | 5 | 4 | 4 | 4 |
| Charlottetown | 6 | 2 | 6 | 3 | 5 | 5 | 3 | 4 | 4 | 4 | 6 | 3 | 6 | 4 | 5 | 7 | 7 | 6 |
| Edmonton | 3 | 6 | 2 | 6 | 5 | 5 | 6 | 5 | 5 | 5 | 4 | 6 | 4 | 7 | 5 | 4 | 4 | 4 |
| Halifax | 6 | 3 | 6 | 2 | 5 | 5 | 3 | 4 | 4 | 4 | 6 | 3 | 6 | 4 | 5 | 7 | 7 | 6 |
| Hamilton | 6 | 5 | 6 | 5 | 2 | 3 | 5 | 4 | 3 | 4 | 5 | 5 | 5 | 6 | 3 | 7 | 7 | 5 |
| London | 6 | 5 | 6 | 5 | 3 | 2 | 5 | 4 | 3 | 4 | 5 | 5 | 5 | 6 | 3 | 7 | 7 | 5 |
| Moncton | 6 | 3 | 6 | 3 | 5 | 5 | 2 | 4 | 4 | 4 | 6 | 3 | 6 | 4 | 5 | 7 | 7 | 6 |
| Montréal | 5 | 4 | 5 | 4 | 4 | 4 | 4 | 2 | 3 | 3 | 5 | 4 | 5 | 5 | 4 | 6 | 6 | 5 |
| Ottawa | 5 | 4 | 5 | 4 | 3 | 3 | 4 | 3 | 2 | 3 | 5 | 4 | 5 | 5 | 3 | 6 | 6 | 5 |
| Québec | 5 | 4 | 5 | 4 | 4 | 4 | 4 | 3 | 3 | 2 | 5 | 4 | 5 | 5 | 4 | 6 | 6 | 5 |
| Regina | 4 | 6 | 4 | 6 | 5 | 5 | 6 | 5 | 5 | 5 | 2 | 6 | 3 | 7 | 5 | 5 | 5 | 3 |
| Saint John | 6 | 3 | 6 | 3 | 5 | 5 | 3 | 4 | 4 | 4 | 6 | 2 | 6 | 4 | 5 | 7 | 7 | 6 |
| Saskatoon | 4 | 6 | 4 | 6 | 5 | 5 | 6 | 5 | 5 | 5 | 3 | 6 | 2 | 7 | 5 | 5 | 5 | 3 |
| St. John's | 7 | 4 | 7 | 4 | 6 | 6 | 4 | 5 | 5 | 5 | 7 | 4 | 7 | 2 | 6 | 7 | 7 | 7 |
| Toronto | 6 | 5 | 6 | 5 | 3 | 3 | 5 | 4 | 3 | 4 | 5 | 5 | 5 | 6 | 2 | 7 | 7 | 5 |
| Vancouver | 4 | 7 | 4 | 7 | 6 | 6 | 7 | 6 | 6 | 6 | 5 | 7 | 5 | 7 | 6 | 2 | 3 | 5 |
| Victoria | 4 | 7 | 4 | 7 | 6 | 6 | 7 | 6 | 6 | 6 | 5 | 7 | 5 | 7 | 6 | 3 | 2 | 5 |
| Winnipeg | 4 | 6 | 4 | 6 | 5 | 5 | 6 | 5 | 5 | 5 | 3 | 6 | 3 | 7 | 5 | 5 | 5 | 2 |

Exceptions:

1. If the FSA where your mailing will be deposited or delivered is located in a non-major urban centre, add 1 day.
2. If the FSA where your mailing will be deposited or delivered is in a remote area, add up to 9 days. See Table 9 to determine if your FSA is in a remote area.

Table 7: Neighbourhood Mail delivery cycle

| Category | THICKNESS | WEIGHT | DELIVERY CYCLE* |
|-----------------------|--------------------------|-------------------------|-----------------------|
| Standard and Oversize | up to 0.75 in. (1.91 cm) | up to 200 g (7.05 oz.) | up to 3 business days |
| | up to 1 in. (2.54 cm) | up to 300 g (10.58 oz.) | up to 4 business days |
| | | up to 500 g (17.64 oz.) | up to 9 business days |

* For non-letter carrier routes, the delivery cycle, in business days, is 1 day for items up to 500 g (17.64 oz.) and 3 to 5 days for items up to 1,000 g (35.3 oz.) with a maximum thickness of 1.5 in. (3.81 cm).

2.5 Processing Facilities and Remote Areas for Direct Marketing and Transaction Mail

There are 18 Canada Post processing facilities where we process Direct Marketing and Transaction Mail. Use the following tables to identify the processing facility and the classification (i.e. whether it is located in a major urban centre, non-major urban centre or remote area) of the FSA where your mailing will be deposited or delivered.

NOTE: Postal Code / FSAs that are not included in this table are considered remote/northern areas (see Table 9 for details).

Table 8: Processing facilities for Direct Marketing and Transaction Mail

| PROCESSING FACILITY | MAJOR URBAN CENTRE FSAs | NON-MAJOR URBAN CENTRE FSAs |
|-----------------------------------|---|--|
| Calgary AB | T1X-T1Z, T2, T3 | T0J-T0M**, T1A-T1W, T4A-T4H, T4M-T4T |
| Charlottetown PE | C1A-C1E | C0A, C0B, C1N |
| Edmonton AB | T5, T6, T8A-T8H, T8N, T8T | T0A-T0H**, T4J, T4L, T4V, T4X, T7A-T7Z, T8L, T8R-T8S, T8V-T9S, T9W-T9X, X1A, Y1A |
| Halifax NS | B2V-B3B, B3H-B4G | BOC**, B0E-B0J, B0K**, B0L-B0W, B1A-B2N, B2R-B2T, B3E, B3G, B4H-B5A, B6L, B9A |
| Hamilton ON | L0R-L0S, L2A-L3K, L3M, L7L-L7T, L8B, L8E-L9C, L9G-L9H, L9K, N0A, N0B, N0E, N0G, N0K, N1A, N1C-N3H, N3L-N4B, N4N, N4W, N4Z-N5A | N0C, N0H, N4K-N4L |
| London ON | N0J, N0L-NOP, N0R**, N4G, N4S-N4V, N4X, N5C-N8A, N8H-N9Y | - |
| Moncton NB | E1A-E1J, E3A-E3G | E1N, E1V-E1X, E2A, E3N-E4Z, E6A-E9H |
| Montréal QC | H1A-H9X, J0L, J0N, J3E-J3N, J3V-J5C, J5R, J5Y-J6A, J6J-J6K, J6R, J6V-J7R, J7V, J7W | G0X**, G8T-G9X, J0A-J0K, J0P-J0W**, J0Y**, J0Z, J1A-J3B, J3P-J3T, J5J-J5N, J5T-J5X, J6E, J6N, J6S, J6T, J7T, J7X-J7Z, J8A-J8H, J9E, J9L-J9Z, X0A** |
| Ottawa ON/ Gatineau QC | J0X, J8L-J9A, J9B, J9H, J9J, K0A, K1A-K4R, K7C, K7S | H0M, K0B-K0G, K0J, K6A-K7A, K7H, K7V-K8H |
| Québec QC* | G1A-G3A, G3E, G3G, G3J, G3K, G6C, G6J, G6K, G6V-G7A | A0P***, A0R*, A2V*, G0A-G0E, G0G**, G0H-G0V, G0W**, G0Y, G0Z, G3B, G3C, G3H, G3L, G3M, G3N, G3Z, G4A, G4R-G6B, G6E, G6G, G6H, G6L-G6T, G7B-G8P |
| Regina SK | S4K-S4Z | S0A, S0C**, S0G, S0H**, S0N, S2V, S3N-S4H, S6H-S6K, S9H |
| Saint John NB | E2E-E2S | E2V, E3L, E5A-E5V |
| Saskatoon SK | S7A-S7C, S7H-S7W | S0E**, S0J-S0M**, S6V-S6X, S9A, S9V, S9X, T9V |
| St John's NL | A1A-A1H, A1N | A0A-A0C, A0E-A0N**, A1K-A1M, A1S-A2N, A5A, A8A |
| Toronto ON | L0A-L0J, L0N, L0P, L1A-L1Z, L3L, L3P-L3T, L3X-L4L, L4P, L4S-L7K, L9E, L9L, L9N, L9P, L9R, L9T-L9W, M(all) | K0H, K0K-K0M, K7G, K7K-K7R, K8N-K9V, L0K-L0M, L3V, L4M, L4N, L4R, L9J, L9M, L9S, L9X, L9Y, L9Z, P0A-P0G, P0H**, P0J-P0K, P0L-P0M**, P0N-P0S, P0T-P0V**, P0W, P0X**, P1A-P6C, P7A-P9N |
| Vancouver BC | V0X 1T0, V1M, V2P-V4S, V4W-V7Y | V0A, V0B-V0L**, V0M, V0N**, V0V**, V0X, V1A-V1Z, V2A-V2N, V4T-V4V, V7Z, V8A-V8J |
| Victoria BC | V0R 1L0, V0R 1L1, V0R 1N0, V0R 2L0, V0R 2P0, V0R 2W0, V8L-V9E, V9L, V9Z | V0P-V0S, V8K, V9G-V9K, V9M-V9Y |
| Winnipeg MB | R1C, R2C-R4L, R5A | P0T-P0V**, P0W, P0X**, P0Y, P7A-P9N, R0A-R0E**, R0G-R0H, R0J**, R0K, R0L**, R0M, R1A-R1B, R1N, R5G-R9A |

Exceptions:

- * For A0P, A0R and A2V (transported to the processing facility in Québec QC), add 6 business days to the delivery standard.
- ** Exceptions apply, some Postal Codes within this FSA are considered as remote/northern area, see Table 9 for a complete list.
- *** Both above exceptions apply.

NOTE: Pallets and/or monotonainers of brick-piled mail destined to a major urban centre FSA are considered “LOCAL” only when they are deposited at the associated processing facility. All other destinations are considered to be “FORWARD”.

The following table indicates the processing facilities associated with the postal code located in remote areas.

Table 9: Postal codes of remote areas

| PROCESSING FACILITY | FSA | LDU |
|--------------------------|-----|---|
| Newfoundland (NL) | | |
| St. John's | A0E | 3B0 |
| | A0G | 0B3, 0B8, 0B9, 0C9, 0E8, 0H5, 0J5, 0J8, 1R0, 1W0, 2B0, 2W0, 2X0, 3V0, 3Z0, 4A0, 4B0, 4H0 |
| | A0H | 0B8, 0C3, 1L0, 1N0, 2C0, 2J0 |
| | A0J | 0B1-0B2, 1K0, 1L0, 1N0 |
| | A0K | 0A1-0A2, 0A5, 0A7, 0A8, 0B1, 0B3, 0B5, 0B7, 0C1, 0C2, 0C6, 0C8, 0C9, 0E5, 0E9-0G3, 0G8-0H1, 0H3-0H5, 0H7-0H9, 0J1-0J3, 0J6, 0J9, 0K1, 0K3, 1A0, 1C0, 1J0, 1K0, 1L0, 1M0, 1N0, 1P0, 1T0, 1V0, 1W0, 1Y0, 1Z0, 2B0, 2G0, 2H0, 2J0, 2N0, 2P0, 2V0, 2W0, 2X0, 3K0, 3L0, 3N0, 3P0, 3Y0, 4A0, 4E0, 4J0, 4K0, 4L0, 4P0, 4S0, 4T0, 4V0, 4W0, 5C0, 5P0, 5S0, 5V0, 5Y0 |
| | A0M | 1K0 |
| | A0N | 0A6, 0B5, 2K0, 2L0 |
| Montréal | A0P | 0A1, 0A2, 0A4, 0A6-0A9, 0B1, 1A0, 1G0, 1J0, 1K0, 1L0, 1M0, 1N0, 1P0 |
| Nova Scotia (NS) | | |
| Halifax | BOC | 1E0 |
| | BOK | 1J0 |
| Québec (QC) | | |
| Québec | G0G | 0A2-0A4, 0A6-0A7, 0A9, 0B3-0B5, 0B7-0B9, 0C1, 0C5-0C8, 1C0, 1E0, 1G0, 1J0, 1M0, 1N0, 1S0, 1T0, 1W0, 1Z0, 2C0, 2G0, 2P0, 2R0, 2T0, 2W0, 2Y0, 2Z0 |
| | G0W | 0A4, 0C2, 0C7, 1C0, 3B0, 3C0 |
| | G4T | All * |
| Montréal | J0M | All |
| | J0W | 2C0 |
| | J0Y | 0A1, 0A2, 0A5, 2X0, 3B0, 3H0 |
| | G0X | 0E5, 0E9, 3M0, 3P0, 3R0 |
| Ontario (ON) | | |
| Toronto | N0R | 1M0 |
| | P0H | 1C0 |
| | P0L | 0A2, 0A7, 0B2, 0B4-0B5, 1A0, 1H0, 1S0, 1W0, 1Y0, 2H0, 2P0 |
| | P0M | 0B3, 1C0, 2S0, 2X0, 2Z0 |
| Toronto/Winnipeg | P0T | 0A1, 0B1, 0B2, 0C7, 0C8, 1L0, 1P0, 1Z0, 2L0, 3A0, 3B0, 3E0 |
| | P0V | 0A1, 0A3, 0A7, 0B1, 0B4, 0B5, 0B8-0C5, 0C7, 1B0, 1E0, 1G0, 1J0, 1N0, 1V0, 1W0, 1Y0, 1Z0, 2A0, 2G0, 2L0, 2P0, 2Y0, 2Z0, 3B0, 3C0, 3E0, 3G0 |
| | P0X | 0A5, 1B0, 1E0, 1P0 |
| Manitoba (MB) | | |
| Winnipeg | R0A | 0S0 |
| | R0B | 0A0-0A4, 0A7-0A9, 0B0-0B2, 0B4-0B9, 0C1-0C9, 0E0-0E4, 0G0, 0L0, 0M0, 0N0, 0S0, 0T0, 0V0, 0W0, 0Y0, 0Z0, 1A0, 1B0, 1C0, 1E0, 1G0, 1H0, 1J0, 1K0, 1L0, 1M0, 1N0, 1P0, 1R0, 1W0, 1Z0, 2B0, 2C0, 2E0, 2G0, 2H0 |
| | R0C | 0B9, 0E2, 0G4, 0J0, 0V0, 1V0, 2A0, 2P0, 3K0 |
| | R0E | 0B1, 0B6, 0C3, 0J0, 1E0, 1K0, 1N0, 2E0 |
| | R0J | 0L0, 0Z0, 1K0, 1Y0 |
| | R0L | 0A3, 0A6, 0B5, 0C5, 0E2, 0K0, 0M0, 0R0, 1L0, 1Y0, 2C0, 2K0 |
| Saskatchewan (SK) | | |
| Regina | S0C | 0V0 |
| | S0H | 0G3, 1W0, 2V0, 3M0 |

| PROCESSING FACILITY | FSA | LDU |
|-----------------------------------|-----|--|
| Saskatoon | S0E | 0A4, 0G0, 0S0 |
| | S0J | 0B9, 0C2, 0C3, 0C6, 0C9, 0E1, 0G6, 0G8, 0H0-0H1, 0W0, 1S0, 1Y0, 2B0, 2L0, 2P0, 2R0, 2S0, 2T0, 2W0, 3C0, 3E0 |
| | S0K | 0A9, 0H0, 0J8, 1L0, 1Y0, 2C0, 3N0, 3S0, 4B0, 4E0, 4H0 |
| | S0L | 0B7, 0E5, 0J0, 1Y0 |
| | S0M | 0A1, 0A6, 0B5-0B6, 0B8, 0C5, 0C6, 0G0, 0G3, 0H0, 0K0, 0M0, 0S0, 1G0, 2H0, 2M0, 3B0, 3C0, 3E0, 3G0, 3H0 |
| Winnipeg | S0P | All |
| Alberta (AB) | | |
| Edmonton | T0A | 0A4-0A5, 0B5-0B6, 0C4, 1S0, 1S1, 1X0, 2A0, 2B0, 2E0, 2J0, 3G0, 3K0 |
| | T0B | 0M0 |
| | T0C | 0R0, 0S0, 0W0, 1W0 |
| | T0E | 0B2, 0K0, 0L0, 1H0 |
| | T0G | 0A5, 0K0, 2N0, 2W0 |
| | T0H | 0B9, 0E6, 0G6, 0N0, 0S0, 1J0, 1R0, 2N0-2N2, 3X0, 4A0 |
| | T0P | All |
| | T0V | All |
| Calgary | T0J | 0A5, 0B3, 0E7, 0K0, 0X0, 1C0, 1H0, 1L0, 1M0, 2G0, 2M0, 2Z0, 3C0, 3J0 |
| | T0K | 0A0, 0A5, 0B4, 0B5, 0C3, 0C5, 0C9, 0S0, 1E0, 1L0, 1N0, 1R0, 2J0, 2M0, 2R0 |
| | T0L | 1Y0 |
| | T0M | 0C6, 1L0, 2H0 |
| British Columbia (BC) | | |
| Vancouver | V0B | 1R0 |
| | V0C | 0A7-0B1, 0B8, 1E0, 1G0, 1K0, 1L0, 1S0, 1Y0, 1Z0, 2A0, 2B0, 2H0, 2R0, 2S0, 2T0, 2V0, 2X0, 2Z0 |
| | V0E | 1S0 |
| | V0G | 0B1, 0B5, 1B0, 1N0 |
| | V0J | 0A2, 0B4, 0B6-0B8, 0C4-0C5, 1A0, 1H0, 1J0, 1K0, 1R0, 1T0, 1X0, 2B0, 2H0, 2K0, 2P0, 2T0, 2W0, 2Z0, 3B0, 3C0, 3E0, 3J0, 3M0, 3T0 |
| | V0K | 0B3, 1N0, 1P0 |
| | V0L | 0A2, 0A3, 0A7-0B1, 1A0, 1B0, 1C0, 1H0, 1J0, 1K0, 1M0, 1R0, 1S0, 1T0, 1V0, 1W0, 1X0 |
| | V0N | 0A6, 0B2, 0E4, 1M0, 1Z0, 2B0, 2V0, 3L0 |
| | V0T | All |
| | V0V | 0A2, 1A0, 1B0, 1C0, 1E0, 1H0 |
| V0W | All | |
| Victoria | V0P | 0A1, 0A2, 0A4, 1B0, 1J0, 1K0, 1L0, 1P0, 1S0, 1V0, 1W0, 1Z0 |
| | V0R | 0B3, 0B4, 1A0, 1B0, 2B0, 2J0 |
| | V0S | 1K0 |
| Nunavut (NU) | | |
| Montréal | X0A | 0A0, 0A2, 0A4-0G0, 0J0-0V0 |
| Québec | X0A | 0A3, 0W0 |
| Edmonton | X0B | All |
| Winnipeg | X0C | All |
| Northwest Territories (NT) | | |
| Edmonton GFF | X0E | All |
| | X0G | All |
| Yukon (YK) | | |
| Edmonton | Y0A | All |
| | Y0B | All |

* Only for Expedited Parcel, Regular Parcel, Publications Mail, Personalized Mail and Postal Code Targeting.

3 TRANSACTION MAIL (U.S.A AND INTERNATIONAL)

Delivery standards for U.S. and International Transaction Mail are estimates of how long it will take for a mail deposit to be delivered. These delivery standards are not guaranteed. All international mailings will be delivered by and in accordance with the requirements of the destination country.

3.1 Letter-post (U.S.A. and International)

The estimated delivery standards for Letter-post (U.S.A. and International) are:

| | |
|----------------------|----------------------|
| U.S.A. | 4 to 6 business days |
| International | 4 to 7 business days |

3.2 International Incentive Letter-post™

The estimated delivery standards for International Incentive Letter-post are:

| | |
|---|----------------------|
| U.S.A. Premium Incentive and U.S.A. Per Item Incentive | 4 to 6 business days |
| International Premium Incentive/International Per Item Incentive | 4 to 7 business days |
| U.S.A. Standard Incentive | 5 to 7 business days |
| International Standard Incentive | 4 to 6 weeks |

4 PARCEL SERVICES (DOMESTIC)

Delivery standards for domestic parcels are estimated in Table 10.

Table 10: General delivery standards for domestic Parcel services*

| DELIVERY AREA | PRIORITY™ | XPRESSPOST™ | EXPEDITED PARCEL™ | FLAT RATE BOX | REGULAR PARCEL™ |
|--|------------|-------------|-------------------|---------------|-----------------|
| Major Urban Centres | | | | | |
| Local | Next day | Next day | 1 - 2 days | 1 - 2 days | 1 - 3 days |
| Regional | Next day | Next day | 1 - 4 days | 1 - 4 days | 3 - 6 days |
| National | Next day | 2 days | 2 - 8 days | 2 - 8 days | 4 - 10 days |
| Non-Major Urban Centres | | | | | |
| Local | Next day | next day | 1 - 2 days | 1 - 2 days | 2 - 3 days |
| Regional | 1 - 2 days | 2 days | 2 - 5 days | 2 - 5 days | 3 - 7 days |
| National | 1 - 3 days | 3 days | 4 - 12 days | 4 - 12 days | 4 - 13 days |
| Northern Regions and Remote Centres | | | | | |
| Local | 5 days | 5 days | 6 - 7 days | 6 - 7 days | 6 - 9 days |
| Regional | 5 - 7 days | 5 - 7 days | 6 - 14 days | 6 - 14 days | 6 - 14 days |
| National | 5 - 8 days | 5 - 8 days | 6 - 14 days | 6 - 14 days | 7 - 14 days |

* Days are in business days. Exceptions apply in some areas.

Exact delivery standards exist for every origin-destination combination. Find the specific delivery standard from your postal code to a Canadian destination at canadapost.ca/deliverytool.

Delivery standards are based on normal delivery conditions and are subject to change without notice. The on-time delivery guarantee may be modified during peak period (see canadapost.ca/notice) or suspended due to causes beyond Canada Post's reasonable control, including, but not limited to, acts of God, epidemics, labour disruptions, equipment failures or unanticipated surges in volume. Priority, Xpresspost, Expedited Parcel and Flat rate box offer the On-time Delivery Guarantee feature (some exceptions apply, please refer to the General Terms and Conditions for more information). Delivery standards for Regular Parcel are not guaranteed. **Visit Canada Post's online Canadian Delivery Standard tool at canadapost.ca/deliverytool to find the specific delivery standard from your postal code.**

NOTE: Expedited Parcel is only available to contract customers. The Flat rate box is a prepaid product available only to consumers.

There are 21 Canada Post processing facilities across Canada that have been designated to receive and distribute domestic parcels. Table 11 shows to which processing facility all deposits are forwarded.

Table 11: FSAs and their designated processing facilities for domestic Parcel services

| PROCESSING FACILITY | MAJOR URBAN CENTRE FSAs | NON-MAJOR URBAN CENTRE FSAs |
|-----------------------------------|--|--|
| St John's NL | A1A-A1H, A1N | A0A-A0N, A1K-A1M, A1S-A2N, A5A, A8A |
| Halifax NS | B2V-B3B, B3H-B4G | B0C, B0E-B0W, B1A-B2N, B2R-B2T, B3E, B3G, B4H-B5A, B6L, B9A |
| Charlottetown PE | C1A-C1E | C0A, C0B, C1N |
| Moncton NB | E1A-E1J | E1N, E1V-E1X, E2A, E3N-E4Z, E6A-E9H |
| Saint John NB | E2E-E2S | E2V, E3L, E5A-E5V |
| Fredericton NB | E3A-E3G | - |
| Québec QC | G1, G2, G6V-G6Y | A0P*, A0R*, A2V*, G0A-G0W, G0Y-G0Z, G3A-G3C, G3E-G3N, G3Z-G4A, G4R-G6C, G6E-G6T, G6Z-G8P |
| Montréal QC | H1A-H9X, J4G-J4S, J4V-J4Z | G0X, G8T-G9X, J0A-J0W, J0Y-J0Z, J1A-J3B, J3E-J4B, J4T, J5A-J5C, J5J-J5N, J5R, J5T-J6A, J6E, J6J-J6K, J6N, J6R-J7R, J7T-J7Z, J8A-J8H, J9E, J9L-J9Z, X0A |
| Ottawa ON/ Gatineau QC | J8P-J9A, J9H-J9J**, K1A-K4A | H0M, J0X, J8L-J8N, J9B, K0A-K0G, K0J, K4B-K7C, K7H, K7S-K8H |
| Toronto ON*** | L1G-L1R***, L1S-L1Z, L3L, L3P-L3T, L3X-L3Y***, L4A+, L4B-L4E, L4G***, L4H-L4L, L4S-L5W, L6A+, L6B-L6G, L6H-L6M**, L6P-L7A, All M Codes | K0H, K0K-K0M, K7G, K7K-K7R, K8N-K9V, L0A-L0P, L1A-L1E, L3V, L3Z, L4M-L4R, L7B-L7K, L9E, L9J, L9L-L9Z, P0A-P0S, P0T-P0X***, P1A-P6C, P7A-P9N*** |
| Hamilton ON | L2M-L2W, L7L-L9C, L9G-L9H, L9K | L0R, L0S, L2A-L2J, L3B-L3K, L3M, N0A, N0E, N1A, N3L-N4B |
| Kitchener ON | N1C-N1L, N1P-N2V, N3C-N3H | N0B, N0C, N0G-N0H, N0K, N1M, N2Z-N3B, N4K-N4L, N4N, N4W, N4Z-N5A |
| London ON | N5V-N6P | N0J, N0L-N0P, N4G, N4S-N4V, N4X, N5C-N5R, N7A-N8A |
| Windsor ON | N8N-N9K | N0R, N8H-N8M, N9V-N9Y |
| Winnipeg MB*** | R1C, R2, R3, R4A, R4G, R5A | P0Y, P0T-P0X***, P7A-P9N***, R0A-R1B, R1N, R4H-R4L, R5G-R9A, S0P, X0C |
| Regina SK | S4K-S4Z | S0A, S0C, S0G, S0H, S0N, S2V, S3N-S4H, S6H-S6K, S9H |
| Saskatoon SK | S7A-S7C, S7H-S7W | S0E, S0J-S0M, S6V-S6X, S9A, S9V, S9X, T9V |
| Calgary AB | T1X-T1Z, T2, T3 | T0J-T0M, T1A-T1W, T4A-T4H, T4M-T4T |
| Edmonton AB | T5, T6, T8A-T8H, T8N, T8T | T0A-T0H, T0P-T0V, T4J, T4L, T4V, T4X, T7, T8L, T8R-T8S, T8V-T9S, T9W-T9X, V0C, V0W, V1G, V1J, X0B, X0E, X0G, X1A, Y0A-Y0B, Y1A |
| Vancouver BC | V3B-V3E, V3H-V3X, V3Z-V4P, V5A-V7Y | V0A-V0B, V0E-V0N, V0T, V0V, V0X, V1A-V1E, V1H, V1K-V3A, V3G, V3Y, V4R-V4Z, V7Z, V8A-V8J |
| Victoria BC | V8N-V9E | V0P, V0R, V0S, V8K-V8M, V9G-V9Z |

- + Add 1 day for National Priority service mailings from and to Major Urban Centres.
- * For A0P, A0R and A2V (transported to the processing facility in Québec QC for Expedited Parcel and Regular Parcel), add 6 business days to the delivery standard.
- ** These FSAs are considered non-major urban centres for the Expedited Parcel service.
- *** For P0T-P0X and P7A-P9N, items can be transported to either the Toronto or Winnipeg processing facilities for the purposes of calculating the most advantageous delivery standard possible.

4.1 Priority™

In order to calculate the guaranteed delivery standard for Priority™, follow these steps:

1. Using Section 1.1 "Important definitions", determine whether the item is being sent locally, regionally or nationally.
2. Using Table 11, determine whether the item is originating from a major or non-major urban centre and retain the name of the designated processing facility.
3. Using Table 11, determine whether the item is addressed to a major or non-major urban centre and retain the name of the designated processing facility.
4. Using Table 12: Priority delivery standards grid, determine the delivery standard using the nearest point of origin and destination obtained in steps 2 and 3. Adjust the delivery standard as follows:
 - a) If the item is originating from or is addressed to a non-major urban centre (as it was determined in steps 2 or 3) and is a regional or national shipment: add 1 day.
 - b) If the processing facilities identified in steps 2 or 3 are the same and the shipment is not a local shipment: add 1 day.
 - c) If either the originating or destination FSA is non-major, use Table 9: Postal codes of remote areas to determine if either Postal Code is also remote. If the originating or destination Postal Code is remote: add up to 6 days.

Table 12: Priority delivery standards grid

| PRIORITY DELIVERY STANDARDS | | | | | | | | | | | | | | | | | | | | | | | | |
|-----------------------------|---------|---------------|----------|-------------|---------|----------|--------------|-----------|--------|---------|----------|--------|--------|--------|------------|-----------|------------|---------|-----------|----------|------------|---------|----------|-------------|
| FROM / TO | Calgary | Charlottetown | Edmonton | Fredericton | Halifax | Hamilton | Happy Valley | Kitchener | London | Moncton | Montréal | Ottawa | Québec | Regina | Saint John | Saskatoon | St. John's | Toronto | Vancouver | Victoria | Whitehorse | Windsor | Winnipeg | Yellowknife |
| Calgary | 1 | 3 | 1 | 2 | 2 | 1 | 3 | 1 | 1 | 2 | 1 | 1 | 2 | 1 | 2 | 1 | 2 | 1 | 1 | 1 | 3 | 2 | 1 | 2 |
| Charlottetown | 3 | 1 | 3 | 1 | 1 | 2 | 3 | 2 | 2 | 1 | 2 | 2 | 2 | 3 | 1 | 3 | 2 | 2 | 3 | 3 | 3 | 2 | 3 | 3 |
| Edmonton | 1 | 3 | 1 | 2 | 2 | 1 | 3 | 1 | 1 | 2 | 1 | 1 | 2 | 1 | 2 | 1 | 2 | 1 | 1 | 1 | 3 | 2 | 1 | 2 |
| Fredericton | 2 | 1 | 2 | 1 | 1 | 1 | 2 | 1 | 1 | 1 | 1 | 1 | 2 | 2 | 1 | 2 | 1 | 1 | 2 | 2 | 3 | 1 | 2 | 2 |
| Halifax | 2 | 1 | 2 | 1 | 1 | 1 | 2 | 1 | 1 | 1 | 1 | 1 | 2 | 2 | 1 | 2 | 1 | 1 | 2 | 2 | 3 | 1 | 2 | 2 |
| Hamilton | 1 | 2 | 1 | 1 | 1 | 1 | 2 | 1 | 1 | 1 | 1 | 1 | 2 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 3 | 1 | 1 | 2 |
| Happy Valley | 3 | 3 | 3 | 2 | 2 | 3 | 1 | 3 | 3 | 2 | 3 | 3 | 3 | 3 | 2 | 3 | 2 | 3 | 3 | 3 | 4 | 3 | 3 | 4 |
| Kitchener | 1 | 2 | 1 | 1 | 1 | 1 | 2 | 1 | 1 | 1 | 1 | 1 | 2 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 3 | 1 | 1 | 2 |
| London | 1 | 2 | 1 | 1 | 1 | 1 | 2 | 1 | 1 | 1 | 1 | 1 | 2 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 3 | 1 | 1 | 2 |
| Moncton | 2 | 1 | 2 | 1 | 1 | 1 | 2 | 1 | 1 | 1 | 1 | 1 | 2 | 2 | 1 | 2 | 1 | 1 | 2 | 2 | 3 | 1 | 2 | 2 |
| Montréal | 1 | 2 | 1 | 1 | 1 | 1 | 2 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 3 | 1 | 1 | 2 |
| Ottawa | 1 | 2 | 1 | 1 | 1 | 1 | 2 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 3 | 1 | 1 | 2 |
| Québec | 2 | 2 | 2 | 2 | 2 | 2 | 3 | 2 | 2 | 2 | 1 | 1 | 1 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 3 | 2 | 2 | 2 |
| Regina | 1 | 3 | 1 | 2 | 2 | 1 | 3 | 1 | 1 | 2 | 1 | 1 | 2 | 1 | 2 | 1 | 2 | 1 | 1 | 1 | 3 | 2 | 1 | 2 |
| Saint John | 2 | 1 | 2 | 1 | 1 | 1 | 2 | 1 | 1 | 1 | 1 | 1 | 2 | 2 | 1 | 2 | 1 | 1 | 2 | 2 | 3 | 1 | 2 | 2 |
| Saskatoon | 1 | 3 | 1 | 2 | 2 | 1 | 3 | 1 | 1 | 2 | 1 | 1 | 2 | 1 | 2 | 1 | 2 | 1 | 1 | 1 | 3 | 2 | 1 | 2 |
| St. John's | 2 | 2 | 2 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 2 | 2 | 1 | 2 | 1 | 1 | 2 | 2 | 3 | 1 | 2 | 2 |
| Toronto | 1 | 2 | 1 | 1 | 1 | 1 | 2 | 1 | 1 | 1 | 1 | 1 | 2 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 3 | 1 | 1 | 2 |
| Vancouver | 1 | 3 | 1 | 2 | 2 | 1 | 3 | 1 | 1 | 2 | 1 | 1 | 2 | 1 | 2 | 1 | 2 | 1 | 1 | 1 | 2 | 2 | 1 | 2 |
| Victoria | 1 | 3 | 1 | 2 | 2 | 1 | 3 | 1 | 1 | 2 | 1 | 1 | 2 | 1 | 2 | 1 | 2 | 1 | 1 | 1 | 2 | 2 | 1 | 2 |
| Whitehorse | 2 | 3 | 2 | 3 | 3 | 3 | 4 | 3 | 3 | 3 | 2 | 3 | 3 | 2 | 3 | 2 | 3 | 2 | 2 | 2 | 1 | 3 | 2 | 3 |
| Windsor | 2 | 2 | 2 | 1 | 1 | 1 | 2 | 1 | 1 | 1 | 1 | 1 | 2 | 2 | 1 | 2 | 1 | 1 | 2 | 2 | 3 | 1 | 2 | 2 |
| Winnipeg | 1 | 3 | 1 | 2 | 2 | 1 | 3 | 1 | 1 | 2 | 1 | 1 | 2 | 1 | 2 | 1 | 2 | 1 | 1 | 1 | 3 | 2 | 1 | 2 |
| Yellowknife | 2 | 3 | 2 | 3 | 3 | 2 | 4 | 2 | 2 | 3 | 2 | 2 | 3 | 2 | 3 | 2 | 3 | 2 | 2 | 2 | 3 | 3 | 2 | 1 |

Delivery standards are based on normal delivery conditions and are subject to change without notice. The on-time delivery guarantee may be modified during peak period (see canadapost.ca/notice) or suspended due to causes beyond Canada Post's reasonable control, including, but not limited to, acts of God, epidemics, labour disruptions, equipment failures or unanticipated surges in volume. Find the delivery standard from your postal code to a Canadian destination at canadapost.ca/deliverytool.

4.2 Xpresspost™ and Xpresspost™ Certified

In order to calculate the guaranteed delivery standard for Xpresspost or Xpresspost Certified, follow these steps:

1. Using Section 1.1 "Important definitions", determine whether the item is being sent locally, regionally or nationally.
2. Using Table 11, determine whether the item is originating from a major or non-major urban centre and retain the name of the designated processing facility.
3. Using Table 11, determine whether the item is addressed to a major or non-major urban centre and retain the name of the designated processing facility.
4. Using Table 13: Xpresspost and Xpresspost Certified delivery standards grid, determine the delivery standard using the names of the processing facilities obtained in steps 2 and 3. Adjust the delivery standard as follows:
 - a) If the item is originating from or is addressed to a non-major urban centre (as it was determined in steps 2 or 3) and is a regional or national shipment: add 1 day.
 - b) If the processing facilities identified in steps 2 or 3 are the same and the shipment is not a local shipment: add 1 day.
 - c) If either the originating or destination FSA is non-major, use Table 9: Postal codes of remote areas to determine if either Postal Code is also remote. If the originating or destination Postal Code is remote: add up to 5 days.

Table 13: Xpresspost and Xpresspost Certified delivery standards grid

| XPRESSPOST AND XPRESSPOST CERTIFIED DELIVERY STANDARDS | | | | | | | | | | | | | | | | | | | | | | | | | |
|--|---------|---------------|----------|-------------|---------|----------|--------------|---------|-----------|--------|---------|----------|--------|--------|--------|------------|-----------|------------|---------|-----------|----------|------------|---------|----------|-------------|
| FROM / TO | Calgary | Charlottetown | Edmonton | Fredericton | Halifax | Hamilton | Happy Valley | Iqaluit | Kitchener | London | Moncton | Montréal | Ottawa | Québec | Regina | Saint John | Saskatoon | St. John's | Toronto | Vancouver | Victoria | Whitehorse | Windsor | Winnipeg | Yellowknife |
| Calgary | 1 | 3 | 1 | 2 | 2 | 2 | 3 | 4 | 2 | 2 | 2 | 2 | 2 | 2 | 1 | 2 | 1 | 2 | 2 | 2 | 2 | 3 | 2 | 1 | 2 |
| Charlottetown | 3 | 1 | 3 | 1 | 1 | 3 | 4 | 4 | 3 | 3 | 1 | 3 | 3 | 3 | 3 | 1 | 2 | 2 | 3 | 3 | 3 | 4 | 3 | 3 | 4 |
| Edmonton | 1 | 3 | 1 | 2 | 2 | 2 | 3 | 4 | 2 | 2 | 2 | 2 | 2 | 2 | 1 | 2 | 1 | 2 | 2 | 2 | 2 | 3 | 2 | 1 | 2 |
| Fredericton | 2 | 1 | 2 | 1 | 1 | 2 | 2 | 3 | 2 | 2 | 1 | 2 | 2 | 2 | 2 | 1 | 2 | 1 | 2 | 2 | 2 | 3 | 2 | 2 | 3 |
| Halifax | 2 | 1 | 2 | 1 | 1 | 2 | 2 | 3 | 2 | 2 | 1 | 2 | 2 | 2 | 2 | 1 | 2 | 1 | 2 | 2 | 2 | 3 | 2 | 2 | 3 |
| Hamilton | 2 | 3 | 2 | 2 | 2 | 1 | 3 | 4 | 1 | 1 | 2 | 1 | 1 | 2 | 2 | 2 | 2 | 2 | 1 | 2 | 2 | 3 | 1 | 2 | 3 |
| Happy Valley | 3 | 4 | 3 | 3 | 3 | 3 | 1 | 4 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 2 | 3 | 3 | 3 | 4 | 3 | 3 | 4 |
| Iqaluit | 4 | 4 | 4 | 4 | 4 | 3 | 3 | 1 | 3 | 3 | 4 | 3 | 3 | 3 | 4 | 4 | 4 | 4 | 3 | 4 | 4 | 4 | 3 | 4 | 4 |
| Kitchener | 2 | 3 | 2 | 2 | 2 | 1 | 3 | 4 | 1 | 1 | 2 | 1 | 1 | 2 | 2 | 2 | 2 | 2 | 1 | 2 | 2 | 3 | 1 | 2 | 3 |
| London | 2 | 3 | 2 | 2 | 2 | 1 | 3 | 4 | 1 | 1 | 2 | 1 | 1 | 2 | 2 | 2 | 2 | 2 | 1 | 2 | 2 | 3 | 1 | 2 | 3 |
| Moncton | 2 | 1 | 2 | 1 | 1 | 2 | 2 | 3 | 2 | 2 | 1 | 2 | 2 | 2 | 2 | 1 | 2 | 1 | 2 | 2 | 2 | 3 | 2 | 2 | 3 |
| Montréal | 2 | 3 | 2 | 2 | 2 | 1 | 3 | 3 | 1 | 1 | 2 | 1 | 1 | 1 | 2 | 2 | 2 | 2 | 1 | 2 | 2 | 3 | 1 | 2 | 3 |
| Ottawa | 2 | 3 | 2 | 2 | 2 | 1 | 3 | 3 | 1 | 1 | 2 | 1 | 1 | 1 | 2 | 2 | 2 | 2 | 1 | 2 | 2 | 3 | 1 | 2 | 3 |
| Québec | 2 | 3 | 2 | 2 | 2 | 2 | 3 | 3 | 2 | 2 | 2 | 1 | 1 | 1 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 3 | 2 | 2 | 3 |
| Regina | 1 | 3 | 1 | 2 | 2 | 2 | 3 | 4 | 2 | 2 | 2 | 2 | 2 | 2 | 1 | 2 | 1 | 2 | 2 | 2 | 2 | 3 | 2 | 1 | 3 |
| Saint John | 2 | 1 | 2 | 1 | 1 | 2 | 2 | 3 | 2 | 2 | 1 | 2 | 2 | 2 | 2 | 1 | 2 | 1 | 2 | 2 | 2 | 3 | 2 | 2 | 3 |
| Saskatoon | 1 | 3 | 1 | 2 | 2 | 2 | 3 | 4 | 2 | 2 | 2 | 2 | 2 | 2 | 1 | 2 | 1 | 2 | 2 | 2 | 2 | 3 | 2 | 1 | 3 |
| St. John's | 2 | 2 | 2 | 1 | 1 | 2 | 2 | 3 | 2 | 2 | 1 | 2 | 2 | 2 | 2 | 1 | 2 | 1 | 2 | 2 | 2 | 3 | 2 | 2 | 3 |
| Toronto | 2 | 3 | 2 | 2 | 2 | 1 | 3 | 4 | 1 | 1 | 2 | 1 | 1 | 2 | 2 | 2 | 2 | 2 | 1 | 2 | 2 | 3 | 1 | 2 | 3 |
| Vancouver | 2 | 3 | 2 | 2 | 2 | 2 | 3 | 4 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 1 | 1 | 2 | 2 | 2 | 3 |
| Victoria | 2 | 3 | 2 | 2 | 2 | 2 | 3 | 4 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 1 | 1 | 2 | 2 | 2 | 3 |
| Whitehorse | 2 | 4 | 2 | 4 | 4 | 4 | 4 | 5 | 4 | 4 | 4 | 3 | 4 | 4 | 3 | 4 | 3 | 4 | 3 | 2 | 2 | 1 | 4 | 2 | 4 |
| Windsor | 2 | 3 | 2 | 2 | 2 | 1 | 3 | 4 | 1 | 1 | 2 | 1 | 1 | 2 | 2 | 2 | 2 | 2 | 1 | 2 | 2 | 3 | 1 | 2 | 3 |
| Winnipeg | 1 | 3 | 1 | 2 | 2 | 2 | 3 | 4 | 2 | 2 | 2 | 2 | 2 | 2 | 1 | 2 | 1 | 2 | 2 | 2 | 2 | 3 | 2 | 1 | 3 |
| Yellowknife | 2 | 4 | 2 | 4 | 4 | 3 | 4 | 4 | 3 | 3 | 4 | 3 | 3 | 4 | 3 | 4 | 3 | 4 | 3 | 2 | 2 | 3 | 3 | 3 | 1 |

Delivery standards are based on normal delivery conditions and are subject to change without notice. The on-time delivery guarantee may be modified during peak period (see canadapost.ca/notice) or suspended due to causes beyond Canada Post's reasonable control, including, but not limited to, acts of God, epidemics, labour disruptions, equipment failures or unanticipated surges in volume. Find the delivery standard from your postal code to a Canadian destination at canadapost.ca/deliverytool.

4.3 Expedited Parcel™

In order to calculate the guaranteed delivery standard for Expedited Parcel, follow these steps:

1. Using Section 1.1 "Important definitions", determine whether the item is being sent locally, regionally or nationally.
2. Using Table 11, determine whether the item is originating from a major or non-major urban centre and retain the name of the designated processing facility.
3. Using Table 11, determine whether the item is addressed to a major or non-major urban centre and retain the name of the designated processing facility.
4. Using Table 14: Expedited Parcel delivery standards grid, determine the delivery standard using names of the processing facilities obtained in steps 2 and 3. Adjust the delivery standard as follows:
 - a) If the item is originating from or is addressed to a non-major urban centre (as it was determined in steps 2 or 3) and is a regional or national shipment: add 1 day.
 - b) If the processing facilities identified in steps 2 or 3 are the same and the shipment is not a local shipment: add 1 day.
 - c) If either the originating or destination FSA is non-major, use Table 9: Postal codes of remote areas to determine if either Postal Code is also remote. If the originating or destination Postal Code is remote: add up to 6 days.

Table 14: Expedited Parcel delivery standards grid

| EXPEDITED PARCEL DELIVERY STANDARDS | | | | | | | | | | | | | | | | | | | | | | | | | |
|-------------------------------------|---------|---------------|----------|-------------|---------|----------|--------------|---------|-----------|--------|---------|----------|--------|--------|--------|------------|-----------|------------|---------|-----------|----------|------------|---------|----------|-------------|
| FROM / TO | Calgary | Charlottetown | Edmonton | Fredericton | Halifax | Hamilton | Happy Valley | Iqaluit | Kitchener | London | Moncton | Montréal | Ottawa | Québec | Regina | Saint John | Saskatoon | St. John's | Toronto | Vancouver | Victoria | Whitehorse | Windsor | Winnipeg | Yellowknife |
| Calgary | 1 | 6 | 1 | 6 | 6 | 4 | 10 | 10 | 4 | 4 | 6 | 4 | 4 | 5 | 2 | 6 | 2 | 7 | 4 | 2 | 2 | 4 | 4 | 2 | 4 |
| Charlottetown | 6 | 1 | 6 | 2 | 1 | 4 | 8 | 9 | 4 | 4 | 1 | 3 | 3 | 2 | 6 | 2 | 6 | 4 | 4 | 7 | 7 | 9 | 4 | 5 | 9 |
| Edmonton | 1 | 6 | 1 | 6 | 6 | 4 | 10 | 10 | 4 | 4 | 6 | 4 | 4 | 5 | 2 | 6 | 2 | 7 | 4 | 2 | 2 | 4 | 4 | 2 | 3 |
| Fredericton | 6 | 2 | 6 | 1 | 2 | 4 | 8 | 9 | 4 | 4 | 1 | 3 | 3 | 2 | 6 | 1 | 6 | 4 | 4 | 7 | 7 | 9 | 4 | 5 | 8 |
| Halifax | 6 | 1 | 6 | 2 | 1 | 3 | 8 | 9 | 3 | 3 | 1 | 2 | 2 | 2 | 5 | 1 | 5 | 4 | 3 | 7 | 7 | 9 | 3 | 5 | 9 |
| Hamilton | 4 | 4 | 4 | 4 | 3 | 1 | 6 | 6 | 1 | 1 | 3 | 2 | 2 | 2 | 4 | 4 | 4 | 5 | 1 | 5 | 6 | 7 | 1 | 3 | 6 |
| Happy Valley | 10 | 8 | 10 | 8 | 8 | 6 | 1 | 8 | 6 | 6 | 8 | 6 | 6 | 6 | 10 | 8 | 10 | 8 | 6 | 10 | 10 | 11 | 6 | 10 | 11 |
| Iqaluit | 10 | 9 | 10 | 9 | 9 | 6 | 8 | 1 | 6 | 6 | 9 | 6 | 6 | 6 | 10 | 9 | 10 | 9 | 6 | 10 | 10 | 8 | 6 | 10 | 4 |
| Kitchener | 4 | 4 | 4 | 4 | 3 | 1 | 6 | 6 | 1 | 1 | 3 | 2 | 2 | 2 | 4 | 3 | 4 | 5 | 1 | 5 | 6 | 7 | 1 | 3 | 6 |
| London | 4 | 4 | 4 | 4 | 3 | 1 | 6 | 6 | 1 | 1 | 3 | 2 | 2 | 2 | 4 | 3 | 4 | 5 | 1 | 5 | 6 | 7 | 1 | 3 | 6 |
| Moncton | 6 | 1 | 6 | 1 | 1 | 3 | 8 | 9 | 3 | 3 | 1 | 2 | 2 | 2 | 5 | 1 | 5 | 3 | 3 | 7 | 7 | 9 | 3 | 5 | 8 |
| Montréal | 4 | 3 | 4 | 3 | 2 | 2 | 6 | 6 | 2 | 2 | 2 | 1 | 1 | 1 | 4 | 2 | 4 | 4 | 1 | 5 | 5 | 7 | 2 | 3 | 7 |
| Ottawa | 4 | 3 | 4 | 3 | 2 | 2 | 6 | 6 | 2 | 2 | 2 | 1 | 1 | 1 | 4 | 2 | 4 | 4 | 2 | 5 | 6 | 7 | 2 | 3 | 7 |
| Québec | 5 | 2 | 5 | 3 | 2 | 2 | 6 | 6 | 2 | 2 | 2 | 1 | 1 | 1 | 4 | 2 | 4 | 4 | 2 | 6 | 6 | 9 | 2 | 3 | 8 |
| Regina | 2 | 6 | 2 | 6 | 5 | 4 | 10 | 10 | 4 | 4 | 5 | 4 | 4 | 4 | 1 | 5 | 1 | 7 | 3 | 3 | 3 | 6 | 4 | 2 | 5 |
| Saint John | 6 | 1 | 6 | 1 | 1 | 3 | 8 | 9 | 3 | 3 | 1 | 2 | 2 | 2 | 5 | 1 | 5 | 3 | 3 | 7 | 7 | 9 | 3 | 5 | 8 |
| Saskatoon | 2 | 6 | 2 | 6 | 5 | 4 | 10 | 10 | 4 | 4 | 5 | 4 | 4 | 4 | 1 | 5 | 1 | 7 | 3 | 3 | 3 | 6 | 4 | 2 | 5 |
| St. John's | 7 | 4 | 7 | 4 | 4 | 5 | 8 | 9 | 5 | 5 | 3 | 4 | 4 | 4 | 7 | 3 | 7 | 1 | 5 | 8 | 9 | 11 | 5 | 6 | 11 |
| Toronto | 4 | 4 | 4 | 4 | 3 | 1 | 6 | 6 | 1 | 1 | 3 | 1 | 1 | 2 | 3 | 3 | 3 | 5 | 1 | 4 | 5 | 7 | 1 | 3 | 6 |
| Vancouver | 2 | 7 | 2 | 7 | 7 | 5 | 10 | 10 | 5 | 5 | 7 | 5 | 5 | 6 | 3 | 7 | 3 | 8 | 4 | 1 | 1 | 5 | 5 | 3 | 5 |
| Victoria | 2 | 7 | 2 | 7 | 7 | 6 | 10 | 10 | 6 | 6 | 7 | 5 | 6 | 6 | 3 | 7 | 3 | 9 | 5 | 1 | 1 | 6 | 6 | 3 | 5 |
| Whitehorse | 4 | 9 | 4 | 9 | 9 | 7 | 11 | 8 | 7 | 7 | 9 | 7 | 7 | 9 | 6 | 9 | 6 | 11 | 7 | 5 | 6 | 1 | 7 | 7 | 6 |
| Windsor | 4 | 4 | 4 | 4 | 3 | 1 | 6 | 6 | 1 | 1 | 3 | 2 | 2 | 2 | 4 | 3 | 4 | 5 | 1 | 5 | 6 | 7 | 1 | 3 | 6 |
| Winnipeg | 2 | 5 | 2 | 5 | 3 | 3 | 10 | 10 | 3 | 3 | 5 | 3 | 3 | 3 | 2 | 5 | 2 | 6 | 3 | 3 | 3 | 7 | 3 | 1 | 5 |
| Yellowknife | 4 | 9 | 3 | 8 | 9 | 6 | 11 | 5 | 6 | 6 | 8 | 7 | 7 | 8 | 5 | 8 | 5 | 11 | 6 | 5 | 5 | 6 | 6 | 5 | 1 |

Delivery standards are based on normal delivery conditions and are subject to change without notice. The on-time delivery guarantee may be modified during peak period (see canadapost.ca/notice) or suspended due to causes beyond Canada Post's reasonable control, including, but not limited to, acts of God, epidemics, labour disruptions, equipment failures or unanticipated surges in volume. Find the delivery standard from your postal code to a Canadian destination at canadapost.ca/deliverytool.

4.4 Flat rate box

In order to calculate the guaranteed delivery standard for Flat rate box, follow these steps:

1. Using Section 1.1 "Important definitions", determine whether the item is being sent locally, regionally or nationally.
2. Using Table 11, determine whether the item is originating from a major or non-major urban centre and retain the name of the designated processing facility.
3. Using Table 11, determine whether the item is addressed to a major or non-major urban centre and retain the name of the designated processing facility.
4. Using Table 15: Flat rate box delivery standards grid, determine the delivery standard using names of the processing facilities obtained in steps 2 and 3. Adjust the delivery standard as follows:
 - a) If the item is originating from or is addressed to a non-major urban centre (as it was determined in steps 2 or 3) and is a regional or national shipment: add 1 day.
 - b) If the processing facilities identified in steps 2 or 3 are the same and the shipment is not a local shipment: add 1 day.
 - c) If either the originating or destination FSA is non-major, use Table 9: Postal codes of remote areas to determine if either Postal Code is also remote. If the originating or destination Postal Code is remote: add up to 6 days.

Table 15: Flat rate box delivery standards grid

| FLAT RATE BOX DELIVERY STANDARDS | | | | | | | | | | | | | | | | | | | | | | | | | |
|----------------------------------|---------|---------------|----------|-------------|---------|----------|--------------|---------|-----------|--------|---------|----------|--------|--------|--------|------------|-----------|------------|---------|-----------|----------|------------|---------|----------|-------------|
| FROM / TO | Calgary | Charlottetown | Edmonton | Fredericton | Halifax | Hamilton | Happy Valley | Iqaluit | Kitchener | London | Moncton | Montréal | Ottawa | Québec | Regina | Saint John | Saskatoon | St. John's | Toronto | Vancouver | Victoria | Whitehorse | Windsor | Winnipeg | Yellowknife |
| Calgary | 1 | 6 | 1 | 6 | 6 | 4 | 10 | 10 | 4 | 4 | 6 | 4 | 4 | 5 | 2 | 6 | 2 | 7 | 4 | 2 | 2 | 4 | 4 | 2 | 4 |
| Charlottetown | 6 | 1 | 6 | 2 | 1 | 4 | 8 | 9 | 4 | 4 | 1 | 3 | 3 | 2 | 6 | 2 | 6 | 4 | 4 | 7 | 7 | 9 | 4 | 5 | 9 |
| Edmonton | 1 | 6 | 1 | 6 | 6 | 4 | 10 | 10 | 4 | 4 | 6 | 4 | 4 | 5 | 2 | 6 | 2 | 7 | 4 | 2 | 2 | 4 | 4 | 2 | 3 |
| Fredericton | 6 | 2 | 6 | 1 | 2 | 4 | 8 | 9 | 4 | 4 | 1 | 3 | 3 | 2 | 6 | 1 | 6 | 4 | 4 | 7 | 7 | 9 | 4 | 5 | 8 |
| Halifax | 6 | 1 | 6 | 2 | 1 | 3 | 8 | 9 | 3 | 3 | 1 | 2 | 2 | 2 | 5 | 1 | 5 | 4 | 3 | 7 | 7 | 9 | 3 | 5 | 9 |
| Hamilton | 4 | 4 | 4 | 4 | 3 | 1 | 6 | 6 | 1 | 1 | 3 | 2 | 2 | 2 | 4 | 3 | 4 | 5 | 1 | 5 | 6 | 7 | 1 | 3 | 6 |
| Happy Valley | 10 | 8 | 10 | 8 | 8 | 6 | 1 | 8 | 6 | 6 | 8 | 6 | 6 | 6 | 10 | 8 | 10 | 8 | 6 | 10 | 10 | 11 | 6 | 10 | 11 |
| Iqaluit | 10 | 9 | 10 | 9 | 9 | 6 | 8 | 1 | 6 | 6 | 9 | 6 | 6 | 6 | 10 | 9 | 10 | 9 | 6 | 10 | 10 | 8 | 6 | 10 | 4 |
| Kitchener | 4 | 4 | 4 | 4 | 3 | 1 | 6 | 6 | 1 | 1 | 3 | 2 | 2 | 2 | 4 | 3 | 4 | 5 | 1 | 5 | 6 | 7 | 1 | 3 | 6 |
| London | 4 | 4 | 4 | 4 | 3 | 1 | 6 | 6 | 1 | 1 | 3 | 2 | 2 | 2 | 4 | 3 | 4 | 5 | 1 | 5 | 6 | 7 | 1 | 3 | 6 |
| Moncton | 6 | 1 | 6 | 1 | 1 | 3 | 8 | 9 | 3 | 3 | 1 | 2 | 2 | 2 | 5 | 1 | 5 | 3 | 3 | 7 | 7 | 9 | 3 | 5 | 8 |
| Montréal | 4 | 3 | 4 | 3 | 2 | 2 | 6 | 6 | 2 | 2 | 2 | 1 | 1 | 1 | 4 | 2 | 4 | 4 | 1 | 5 | 5 | 7 | 2 | 3 | 7 |
| Ottawa | 4 | 3 | 4 | 3 | 2 | 2 | 6 | 6 | 2 | 2 | 2 | 1 | 1 | 1 | 4 | 2 | 4 | 4 | 1 | 5 | 6 | 7 | 2 | 3 | 7 |
| Québec | 5 | 2 | 5 | 3 | 2 | 2 | 6 | 6 | 2 | 2 | 2 | 1 | 1 | 1 | 4 | 2 | 4 | 4 | 2 | 6 | 6 | 9 | 2 | 3 | 8 |
| Regina | 2 | 6 | 2 | 6 | 5 | 4 | 10 | 10 | 4 | 4 | 5 | 4 | 4 | 4 | 1 | 5 | 1 | 7 | 3 | 3 | 3 | 6 | 4 | 2 | 5 |
| Saint John | 6 | 1 | 6 | 1 | 1 | 3 | 8 | 9 | 3 | 3 | 1 | 2 | 2 | 2 | 5 | 1 | 5 | 3 | 3 | 7 | 7 | 9 | 3 | 5 | 8 |
| Saskatoon | 2 | 6 | 2 | 6 | 5 | 4 | 10 | 10 | 4 | 4 | 5 | 4 | 4 | 4 | 1 | 5 | 1 | 7 | 3 | 3 | 3 | 6 | 4 | 2 | 5 |
| St. John's | 7 | 4 | 7 | 4 | 4 | 5 | 8 | 9 | 5 | 5 | 3 | 4 | 4 | 4 | 7 | 3 | 7 | 1 | 5 | 8 | 9 | 11 | 5 | 6 | 11 |
| Toronto | 4 | 4 | 4 | 4 | 3 | 1 | 6 | 6 | 1 | 1 | 3 | 1 | 1 | 2 | 3 | 3 | 3 | 5 | 1 | 4 | 5 | 7 | 1 | 3 | 6 |
| Vancouver | 2 | 7 | 2 | 7 | 7 | 5 | 10 | 10 | 5 | 5 | 7 | 5 | 5 | 6 | 3 | 7 | 3 | 8 | 4 | 1 | 1 | 5 | 5 | 3 | 5 |
| Victoria | 2 | 7 | 2 | 7 | 7 | 6 | 10 | 10 | 6 | 6 | 7 | 5 | 6 | 6 | 3 | 7 | 3 | 9 | 5 | 1 | 1 | 6 | 6 | 3 | 5 |
| Whitehorse | 4 | 9 | 4 | 9 | 9 | 7 | 11 | 8 | 7 | 7 | 9 | 7 | 7 | 9 | 6 | 9 | 6 | 11 | 7 | 5 | 6 | 1 | 7 | 7 | 6 |
| Windsor | 4 | 4 | 4 | 4 | 3 | 1 | 6 | 6 | 1 | 1 | 3 | 2 | 2 | 2 | 4 | 3 | 4 | 5 | 1 | 5 | 6 | 7 | 1 | 3 | 6 |
| Winnipeg | 2 | 5 | 2 | 5 | 5 | 3 | 10 | 10 | 3 | 3 | 5 | 3 | 3 | 3 | 2 | 5 | 2 | 6 | 3 | 3 | 3 | 7 | 3 | 1 | 5 |
| Yellowknife | 4 | 9 | 3 | 8 | 9 | 6 | 11 | 5 | 6 | 6 | 8 | 7 | 7 | 8 | 5 | 8 | 5 | 11 | 6 | 5 | 5 | 6 | 6 | 5 | 1 |

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4.5 Regular Parcel™

In order to calculate the estimated delivery standard for Regular Parcel, follow these steps:

1. Using Section 1.1 "Important definitions", determine whether the item is being sent locally, regionally or nationally.
2. Using Table 11, determine whether the item is originating from a major or non-major urban centre and retain the name of the designated processing facility.
3. Using Table 11, determine whether the item is addressed to a major or non-major urban centre and retain the name of the designated processing facility.
4. Using Table 16: Regular Parcel delivery standards grid, determine the delivery standard using the names of the processing facilities obtained in steps 2 and 3. Adjust the delivery standard as follows:
 - a) If the item is originating from or is addressed to a non-major urban centre (as it was determined in steps 2 or 3) and is a regional or national shipment: add 1 day.
 - b) If the processing facilities identified in steps 2 or 3 are the same and the shipment is not a local shipment: add 1 day.
 - c) If either the originating or destination FSA is non-major, use Table 9: Postal codes of remote areas to determine if either Postal Code is also remote. If the originating or destination Postal Code is remote: add up to 5 days.

Table 16: Regular Parcel delivery standards grid

| REGULAR PARCEL DELIVERY STANDARDS | | | | | | | | | | | | | | | | | | | | | | | | | |
|-----------------------------------|---------|---------------|----------|-------------|---------|----------|--------------|---------|-----------|--------|---------|----------|--------|--------|--------|------------|-----------|------------|---------|-----------|----------|------------|---------|----------|-------------|
| FROM / TO | Calgary | Charlottetown | Edmonton | Fredericton | Halifax | Hamilton | Happy Valley | Iqaluit | Kitchener | London | Moncton | Montréal | Ottawa | Québec | Regina | Saint John | Saskatoon | St. John's | Toronto | Vancouver | Victoria | Whitehorse | Windsor | Winnipeg | Yellowknife |
| Calgary | 2 | 8 | 3 | 8 | 8 | 6 | 12 | 12 | 6 | 6 | 8 | 6 | 6 | 7 | 4 | 8 | 4 | 9 | 6 | 4 | 4 | 6 | 6 | 4 | 6 |
| Charlottetown | 8 | 2 | 8 | 4 | 3 | 5 | 10 | 11 | 5 | 5 | 3 | 4 | 4 | 4 | 7 | 3 | 7 | 5 | 5 | 9 | 9 | 11 | 5 | 7 | 11 |
| Edmonton | 3 | 8 | 2 | 8 | 8 | 6 | 12 | 12 | 6 | 6 | 9 | 6 | 6 | 7 | 4 | 8 | 4 | 9 | 6 | 4 | 4 | 6 | 6 | 4 | 5 |
| Fredericton | 8 | 3 | 8 | 2 | 3 | 5 | 10 | 11 | 5 | 5 | 3 | 4 | 4 | 4 | 7 | 3 | 7 | 5 | 5 | 9 | 9 | 11 | 5 | 7 | 10 |
| Halifax | 8 | 3 | 8 | 4 | 2 | 5 | 10 | 11 | 5 | 5 | 3 | 4 | 4 | 4 | 7 | 3 | 7 | 5 | 5 | 9 | 9 | 11 | 5 | 7 | 11 |
| Hamilton | 6 | 5 | 6 | 6 | 5 | 2 | 8 | 8 | 3 | 3 | 5 | 4 | 3 | 4 | 5 | 5 | 5 | 7 | 3 | 7 | 7 | 9 | 3 | 5 | 8 |
| Happy Valley | 12 | 10 | 12 | 10 | 10 | 8 | 2 | 10 | 8 | 8 | 10 | 8 | 8 | 8 | 12 | 10 | 12 | 10 | 8 | 12 | 12 | 13 | 8 | 12 | 13 |
| Iqaluit | 12 | 11 | 12 | 11 | 11 | 8 | 10 | 2 | 8 | 8 | 11 | 8 | 8 | 8 | 12 | 11 | 12 | 11 | 8 | 12 | 12 | 10 | 8 | 12 | 6 |
| Kitchener | 6 | 6 | 6 | 6 | 5 | 3 | 8 | 8 | 2 | 3 | 5 | 4 | 3 | 4 | 6 | 5 | 6 | 7 | 3 | 7 | 7 | 9 | 3 | 5 | 8 |
| London | 6 | 6 | 6 | 6 | 5 | 3 | 8 | 8 | 3 | 2 | 5 | 4 | 3 | 4 | 6 | 5 | 6 | 7 | 3 | 7 | 7 | 9 | 3 | 5 | 8 |
| Moncton | 8 | 3 | 8 | 3 | 3 | 5 | 10 | 11 | 5 | 5 | 2 | 4 | 4 | 4 | 7 | 3 | 7 | 5 | 5 | 9 | 9 | 11 | 5 | 7 | 10 |
| Montréal | 6 | 5 | 6 | 5 | 4 | 4 | 8 | 8 | 4 | 4 | 4 | 2 | 3 | 3 | 5 | 4 | 5 | 6 | 4 | 7 | 7 | 9 | 4 | 5 | 9 |
| Ottawa | 6 | 5 | 6 | 5 | 4 | 3 | 8 | 8 | 3 | 3 | 4 | 3 | 2 | 4 | 6 | 4 | 6 | 7 | 4 | 7 | 7 | 9 | 3 | 5 | 9 |
| Québec | 7 | 5 | 7 | 5 | 4 | 4 | 8 | 8 | 4 | 4 | 4 | 3 | 4 | 2 | 6 | 4 | 6 | 6 | 4 | 8 | 8 | 11 | 4 | 6 | 10 |
| Regina | 4 | 8 | 4 | 8 | 7 | 5 | 12 | 12 | 6 | 6 | 7 | 5 | 6 | 6 | 2 | 7 | 3 | 9 | 5 | 5 | 5 | 8 | 6 | 3 | 7 |
| Saint John | 8 | 3 | 8 | 3 | 3 | 5 | 10 | 11 | 5 | 5 | 3 | 4 | 4 | 4 | 7 | 2 | 7 | 5 | 5 | 9 | 9 | 11 | 5 | 7 | 10 |
| Saskatoon | 4 | 8 | 4 | 8 | 7 | 5 | 12 | 12 | 6 | 6 | 7 | 5 | 6 | 6 | 3 | 7 | 2 | 9 | 5 | 5 | 5 | 8 | 6 | 3 | 7 |
| St. John's | 9 | 6 | 9 | 6 | 5 | 7 | 10 | 11 | 7 | 7 | 5 | 6 | 7 | 6 | 9 | 5 | 9 | 2 | 7 | 10 | 10 | 13 | 7 | 8 | 12 |
| Toronto | 6 | 5 | 6 | 6 | 5 | 3 | 8 | 8 | 3 | 3 | 5 | 4 | 4 | 4 | 5 | 5 | 5 | 7 | 2 | 7 | 7 | 9 | 3 | 4 | 8 |
| Vancouver | 4 | 9 | 4 | 9 | 9 | 7 | 12 | 12 | 7 | 7 | 9 | 7 | 7 | 8 | 5 | 9 | 5 | 10 | 7 | 2 | 3 | 7 | 7 | 5 | 7 |
| Victoria | 4 | 9 | 4 | 9 | 9 | 7 | 12 | 12 | 7 | 7 | 9 | 7 | 7 | 8 | 5 | 9 | 5 | 10 | 7 | 3 | 2 | 8 | 7 | 5 | 7 |
| Whitehorse | 6 | 11 | 6 | 11 | 11 | 9 | 13 | 10 | 9 | 9 | 11 | 9 | 9 | 11 | 8 | 11 | 8 | 13 | 9 | 7 | 8 | 2 | 9 | 9 | 8 |
| Windsor | 6 | 6 | 6 | 6 | 5 | 3 | 8 | 8 | 3 | 3 | 5 | 4 | 3 | 4 | 6 | 5 | 6 | 7 | 3 | 7 | 7 | 9 | 2 | 5 | 8 |
| Winnipeg | 4 | 7 | 4 | 7 | 7 | 5 | 12 | 12 | 5 | 5 | 7 | 5 | 5 | 6 | 3 | 7 | 3 | 8 | 4 | 5 | 5 | 9 | 5 | 2 | 7 |
| Yellowknife | 6 | 11 | 5 | 10 | 11 | 8 | 13 | 6 | 8 | 8 | 10 | 9 | 9 | 10 | 7 | 10 | 7 | 12 | 8 | 7 | 7 | 8 | 8 | 7 | 2 |

Delivery standards are based on normal delivery conditions and are subject to change without notice. The on-time delivery guarantee may be modified during peak period (see canadapost.ca/notice) or suspended due to causes beyond Canada Post's reasonable control, including, but not limited to, acts of God, epidemics, labour disruptions, equipment failures or unanticipated surges in volume. Find the delivery standard from your postal code to a Canadian destination at canadapost.ca/deliverytool.

5 PARCEL SERVICES (U.S.A. AND INTERNATIONAL)

Delivery standards for the International and U.S. Parcel services are estimates of how long it will take for an item to be delivered.

DELIVERY STANDARDS TO THE U.S.A.

5.1 Priority™ Worldwide

Delivery standards are only available on the Canada Post website at canadapost.ca/tools/pg/manual/PGservstdsp1-e.asp or by calling Canada Post Customer Service at 1-888-550-6333.

5.2 Xpresspost™ – USA

In order to calculate the estimated delivery standard for Xpresspost - USA, follow these steps:

1. Use Table 17: Transit time - Xpresspost – USA to determine to which of the three processing facilities the shipment will be forwarded based on your originating FSA. Retain the number of additional business days to add to the delivery standard.
2. Determine the applicable delivery standard, considering the processing facility determined in step 1, using one of the following tables:
 - Use Table 18: Xpresspost – USA delivery standards to Major U.S. Urban Centres if the item is addressed to one of the 27 listed major U.S. cities
 - Use Table 19: Xpresspost – USA delivery standard to U.S. states if the item is not addressed to one of the major cities listed in Table 18.
3. Add the number of additional business days retained in step 1 to the delivery standard.

NOTE 1: The above calculations are for estimation purposes only. More accurate delivery standards will be presented by our shipping systems or tools when a destination Post Code is provided by the shipper. Guaranteed delivery standards will be determined at the time of acceptance of the item by Canada Post. Some exceptions apply.

2. The On-time Delivery Guarantee does not apply to:

- post office box addresses;
- food items;
- items mailed to U.S. territories and possessions (American Samoa 96799; Wake Island 96898; Guam, Palau, Micronesia, Mariana Islands and Marshall Islands 969);
- United States Army Post Offices (APO's) or military installations (U.S. Military Zips 090-098, 962-966, 340).

Table 17: Transit time - Xpresspost – USA

| MONTREAL | |
|----------------------|--|
| ADD ZERO DAYS | H1A-H9X, J4G-J4S, J4V-J4Z |
| ADD 1 DAY | G0A-G0G *, G0H-G0W *, G0X *, G0Y-H0M, J0A-J0L, J0N-J0W *, J0X, J0Y *, J0Z-J4B, J4T, J5A-K0G, K0J, K1A-K7C, K7H, K7S-K8H |
| ADD 2 DAYS | A0A-A0E *, A0G *, A0H *, A0J *, A0K *, A0L, A0M *, A0N *, A0P0A3, A0P0A5, A0P1C0-A0P1E0, A0P1S0, A0R-B0C *, B0E-B0K *, B0L-E9H, X0A0A1, X0A0H0, X0A1H0 |
| ADD 5 DAYS | G0G0A2-G0G0A4, G0G0A6-G0G0A7, G0G0A9, G0G0B3-G0G0B5, G0G0B7-G0G0B9, G0G0C1, G0G0C5-G0G0C7, G0G1C0-G0G1G0, G0G1J0, G0G1M0-G0G1N0, G0G1S0-G0G1T0, G0G1W0, G0G1Z0, G0G2C0, G0G2G0, G0G2P0-G0G2T0, G0G2W0-G0G2Z0, G0W0A4, G0W0C2, G0W1C0, G0W3B0-G0W3C0, G0X0E5, G0X0E9, G0X3M0, G0X3P0-G0X3R0, J0M, J0W2C0, J0Y0A1- J0Y0A2, J0Y0A5, J0Y2X0, J0Y3B0, J0Y3H0, X0A0A3, X0A0W0 |
| ADD 7 DAYS | A0E3B0, A0G0B3, A0G0B8, A0G0C9, A0G0E8, A0G0H5, A0G0J5, A0G0J8, A0G1R0, A0G1W0, A0G2B0, A0G2W0-A0G2X0, A0G3V0, A0G3Z0-A0G4B0, A0G4H0, A0H0B8, A0H0B9, A0H0C3, A0H1L0, A0H1N0, A0H2C0, A0H2J0, A0J0B1-A0J0B2, A0J1K0, A0J1L0, A0J1N0, A0K0A1-A0K0A2, A0K0A5, A0K0A7-A0K0A8, A0K0B1, A0K0B3, A0K0B5, A0K0B7, A0K0C1-A0K0C2, A0K0C6, A0K0C8-A0K0C9, A0K0E5, A0K0E9-A0K0G3, A0K0G8-A0K0H1, A0K0H4-A0K0H5, A0K0H7-A0K0J3, A0K0J6, A0K0J9-A0K0K1, A0K0K3, -A0K1A0, A0K1C0, A0K1J0-A0K1P0, A0K1T0-A0K1W0, A0K1Y0-A0K1Z0, A0K2B0, A0K2G0-A0K2J0, A0K2N0-A0K2X0, A0K3K0-A0K3L0, A0K3N0-A0K3P0, A0K3Y0, A0K4A0, A0K4E0, A0K4J0, A0K4L0, A0K4P0, A0K4S0-A0K4W0, A0K5C0, A0K5P0, A0K5S0, A0K5V0, A0K5Y0, A0M1K0, A0N0A6, A0N0B5, A0N2K0-A0N2L0, A0P0A1-A0P0A2, A0P0A4, A0P0A6-A0P1A0, A0P1G0-A0P1P0, B0C1E0, B0K1J0, X0A * |

| TORONTO | |
|----------------------|--|
| ADD ZERO DAYS | L1G-L1Z, L3L, L3P-L3T, L3X-L3Y, L4A-L4L, L4S-L7A, M1B-M9W |
| ADD 1 DAY | K0H-K0M, K7G-K7R, K8N-L1E, L2A-L3K, L3M, L3V, L3Z, L4M-L4R, L7B-L9Z, N0A-N0R*, N1A-P0G, P1A-P6C |
| ADD 2 DAYS | POH*, POJ-POL*, POM*, PON-POT*, POW*, POW, POX*, POY, P7A-P8N, P8T, P9A-R0A*, ROC*, ROE*, ROG-ROJ*, ROK-ROL*, ROM-R7N |
| ADD 3 DAYS | ROB*, ROC0B8, ROC1E0, R8A-R9A |
| ADD 4 DAYS | N0R1M0, POH1C0, P0L0A2, P0L0A7, P0L0B2, P0L0B4-P0L0B5, P0L1A0, P0L1H0, P0L1S0, P0L1W0-P0L1Y0, P0L2H0, P0L2P0, P0M0B3, P0M1C0, P0M2S0, P0M2X0, P0M2Z0, P0T0A1, P0T0B1-P0T0B2, P0T0C7, P0T1L0, P0T1P0, P0T1Z0, P0T2L0, P0T3A0-P0T3B0, P0V0A1, P0V0A3, P0V0A7, P0V0B1, P0V0B4-P0V0B5, P0V0B8-P0V0C5, P0V0C7-P0V1B0, P0V1E0-P0V1J0, P0V1M0-P0V1N0, P0V1V0-P0V1W0, P0V1Y0-P0V2A0, P0V2G0, P0V2L0, P0V2P0, P0V2Y0-P0V2Z0, P0V3B0-P0V3G0, P0X0A5, P0X1B0, P0X1E0, P0X1P0 |
| ADD 6 DAYS | ROA0S0, ROB0A0-ROB0A4, ROB0A7-ROB0B2, ROB0B4-ROB0B9, ROB0C1-ROB0G0, ROB0L0-ROB1S0, ROB1W0-ROB2H0, ROC0B9, ROC0E2, ROC0G4, ROC0J0, ROC0V0, ROC1V0, ROC2A0, ROC2P0, ROC3K0, ROE0B1, ROE0B6, ROE0C3, ROE0J0, ROE1E0, ROE1K0, ROE1N0, ROE2E0, ROJ0L0, ROJ0Z0, ROJ1K0, ROJ1Y0, R0L0A3, R0L0A6, R0L0B5, R0L0C5, R0L0E2, R0L0K0, R0L0M0, R0L0R0, R0L1L0, R0L1Y0, R0L2C0, R0L2K0, S0P, X0C |
| VANCOUVER | |
| ADD ZERO DAYS | V0M, V0X, V1M, V1P, V1S, V1V-V2E, V2H, V2P-V8A, V8L, V8N-V9E |
| ADD 1 DAY | S0A-S0C*, S0E*, S0G-S0H*, S0J*, S0K*, S0L*, S0M*, S0N, S2VTOA*, T0B*, T0C*, T0E*, T0G*, T0J*, T0K*, T0L*, T0M*, T1A-T8R, T8T, T9A-V0B*, V0E*, V0G*, V0H-V0J*, V0K*, V0L*, V0N*, V0P*, V0R*, V0S*, V0V*, V1A-V1E, V1H, V1K-V1L, V1N, V1R, V1T, V2G, V2J-V2N, V8B-V8K, V8M, V9G-V9Z, X1A |
| ADD 2 DAYS | T0H*, T8S, T8V-T8X, V0C*, V1G, V1J, Y1A |
| ADD 4 DAYS | S0C0V0, S0E0A4, S0E0G0, S0E0S0, S0H0G3, S0H1W0, S0H2V0, S0H3M0, S0J0B9, S0J0C2, S0J0C3, S0J0C6, S0J0C9, S0J0E1, S0J0G6, S0J0G8, S0J0H0-S0J0H1, S0J0W0, S0J1S0, S0J1Y0, S0J2B0, S0J2L0, S0J2P0, S0J2R0, S0J2S0-S0J2T0, S0J2W0, S0J3C0, S0J3E0, S0K0A9, S0K0H0, S0K0J8, S0K1L0, S0K1Y0, S0K2C0, S0K3N0, S0K3S0, S0K4B0, S0K4E0-S0K4H0, S0L0B7, S0L0E5, S0L0J0, S0L1Y0, S0M0A1, S0M0A6, S0M0B5-S0M0B6, S0M0B8, S0M0C5-S0M0C6, S0M0G0, S0M0G3, S0M0H0, S0M0K0, S0M0M0, S0M0S0, S0M1G0, S0M2H0, S0M2M0, S0M3B0-S0M3H0, T0A0A4-T0A0A5, T0A0B5-T0A0B6, T0A0C4, T0A1S0-T0A1S1, T0A1X0, T0A2A0-T0A2B0, T0A2E0, T0A2J0, T0A3G0, T0A3K0, T0B0M0, T0C0R0-T0C0S0, T0C0W0, T0C1W0, T0E0B2, T0E0K0-T0E0L0, T0E1H0, T0G0A5, T0G0K0, T0G2N0, T0G2W0, T0H0B9, T0H0E6, T0H0G6, T0H0N0, T0H0S0, T0H1J0, T0H1R0, T0H2N0-T0H2N2, T0H3X0, T0H4A0, T0J0A5, T0J0B3, T0J0E7, T0J0K0, T0J0X0, T0J1C0, T0J1H0, T0J1L0-T0J1M0, T0J2G0, T0J2M0, T0J2Z0, T0J3C0, T0J3J0, T0K0A0, T0K0A5, T0K0B4-T0K0B5, T0K0C3, T0K0C5, T0K0C9, T0K0S0, T0K1E0, T0K1L0, T0K1N0, T0K1R0, T0K2J0, T0K2M0, T0K2R0, T0L1Y0, T0M0C6, T0M1L0, T0M2H0, T0P*, V0B1R0, V0C0A7-V0C0B1, V0C0B8, V0C1E0-V0C1G0, V0C1K0-V0C1L0, V0C1S0, V0C1Y0-V0C2B0, V0C2H0, V0C2R0-V0C2V0, V0C2X0-V0C2Z0, V0E1S0, V0G0B1, V0G0B5, V0G1B0, V0G1N0, V0J0A2, V0J0B4, V0J0B6, V0J0B7, V0J0B8, V0J0C4-V0J0C5, V0J1A0, V0J1H0-V0J1K0, V0J1R0, V0J1T0, V0J1X0, V0J2B0, V0J2H0, V0J2K0, V0J2P0, V0J2T0-V0J2W0, V0J2Z0, V0J3B0-V0J3E0, V0J3J0-V0J3M0, V0J3T0, V0K0B3, V0K1N0-V0K1P0, V0L0A2-V0L0A3, V0L0A7-V0L1C0, V0L1H0-V0L1K0, V0L1M0, V0L1R0-V0L1X0, V0N0A6, V0N0B2, V0N0E4, V0N1M0, V0N1Z0, V0N2B0, V0N2V0, V0N3L0, V0P0A1-V0P0A2, V0P0A4, V0P1B0, V0P1J0-V0P1L0, V0P1P0, V0P1S0, V0P1V0-V0P1W0, V0P1Z0, V0R0B3, V0R0B4, V0R1A0, V0R1B0, V0R2B0, V0R2J0, V0S1K0, V0T*, V0V0A2-V0V1E0, V0V1H0, V0V |
| ADD 6 DAYS | T0V, X0B, X0E*, X0G, Y0A |
| ADD 7 DAYS | Y0B |

* Please verify that your complete postal code does not appear elsewhere in the Transit Time table.

Table 18: Xpresspost – USA delivery standards to Major U.S. Urban Centres

| TO: MAJOR CENTRES | FROM: PROCESSING FACILITY | | |
|---------------------|---------------------------|---------|-----------|
| | MONTREAL | TORONTO | VANCOUVER |
| Atlanta | 2 | 2 | 4 |
| Baltimore | 2 | 2 | 4 |
| Boston | 2 | 2 | 4 |
| Buffalo | 2 | 2 | 4 |
| Chicago | 2 | 2 | 4 |
| Cleveland | 3 | 3 | 4 |
| Dallas | 2 | 2 | 4 |
| Denver | 2 | 2 | 4 |
| Detroit | 2 | 2 | 4 |
| Indianapolis | 2 | 2 | 4 |
| Kansas City | 2 | 2 | 4 |
| Los Angeles | 2 | 2 | 4 |
| Memphis | 2 | 2 | 4 |
| Miami | 2 | 2 | 4 |
| Millwaukee | 2 | 2 | 4 |
| Minneapolis/St Paul | 2 | 2 | 4 |
| New Orleans | 2 | 2 | 4 |
| New York | 2 | 2 | 4 |
| Philadelphia | 2 | 2 | 4 |
| Phoenix | 2 | 2 | 4 |

| TO: MAJOR CENTRES | FROM: PROCESSING FACILITY | | |
|-------------------|---------------------------|---------|-----------|
| | MONTREAL | TORONTO | VANCOUVER |
| Pittsburgh | 2 | 2 | 4 |
| Salt Lake City | 2 | 2 | 5 |
| San Francisco | 2 | 2 | 4 |
| Seattle | 2 | 2 | 4 |
| St Louis | 3 | 3 | 4 |
| Tampa | 2 | 2 | 4 |
| Washington | 2 | 2 | 4 |

Delivery standards are for items sent between most major urban centres and depend on origin and destination. Delivery standards are in business days, not calendar days, and exclude time in customs. Delivery standards are based on normal delivery conditions and available transportation; they are therefore subject to change without notice.

The on-time delivery guarantee may be modified during a peak period (see canadapost.ca/notice) or suspended due to causes beyond Canada Post's reasonable control, including, but not limited to, acts of God, epidemics, labour disruptions, equipment failures or unanticipated surges in volume.

Table 19: Xpresspost – USA delivery standard to U.S. states

| TO: STATE | DEST. CODE | FROM: PROCESSING FACILITY | | |
|----------------------|------------|---------------------------|---------|-----------|
| | | MONTREAL | TORONTO | VANCOUVER |
| Alabama | AL | 2-3 | 2-3 | 4-5 |
| Alaska | AK | 3 | 3 | 4-5 |
| Arizona | AZ | 2-3 | 2-3 | 4-5 |
| Arkansas | AR | 2-3 | 2-3 | 4-5 |
| California | CA | 2-3 | 2-3 | 4-5 |
| Colorado | CO | 2-3 | 2-3 | 4-5 |
| Connecticut | CT | 2-3 | 2-3 | 4-5 |
| Delaware | DE | 2 | 2 | 4 |
| District of Columbia | DC | 2 | 2 | 4 |
| Florida | FL | 2-3 | 2-3 | 4-5 |
| Georgia | GA | 2-3 | 2-3 | 4-5 |
| Hawaii | HI | 2-3 | 2-3 | 4-5 |
| Idaho | ID | 2-3 | 2-3 | 4-5 |
| Illinois | IL | 2-3 | 2-3 | 4-5 |
| Indiana | IN | 2 | 2 | 4-5 |
| Iowa | IA | 2-3 | 2-3 | 4-5 |
| Kansas | KS | 2-3 | 2-3 | 4-5 |
| Kentucky | KY | 2-3 | 2-3 | 4-5 |
| Louisiana | LA | 2-3 | 2-3 | 4-5 |
| Maine | ME | 2-3 | 2-3 | 4-5 |
| Maryland | MD | 2-3 | 2-3 | 4-5 |
| Massachusetts | MA | 2-3 | 2-3 | 4-5 |
| Michigan | MI | 2-3 | 2-3 | 4-5 |
| Minnesota | MN | 2-3 | 2-3 | 4-5 |
| Mississippi | MS | 2-3 | 2-3 | 4-5 |
| Missouri | MO | 2-3 | 2-3 | 4-5 |
| Montana | MT | 2-3 | 2-3 | 4-5 |
| Nebraska | NE | 2-3 | 2-3 | 4-5 |
| Nevada | NV | 2-3 | 2-3 | 4-5 |
| New Hampshire | NH | 2 | 2 | 4-5 |
| New Jersey | NJ | 2 | 2 | 4-5 |
| New Mexico | NM | 2-3 | 2-3 | 4-5 |
| New York | NY | 2-3 | 2-3 | 4-5 |
| North Carolina | NC | 2-3 | 2-3 | 4-5 |
| North Dakota | ND | 2-3 | 2-3 | 4-5 |
| Ohio | OH | 2-3 | 2-3 | 4-5 |

| TO: STATE | DEST. CODE | FROM: PROCESSING FACILITY | | |
|-------------------|------------|---------------------------|---------|-----------|
| | | MONTREAL | TORONTO | VANCOUVER |
| Oklahoma | OK | 2-3 | 2-3 | 4-5 |
| Oregon | OR | 2-3 | 2-3 | 4-5 |
| Pennsylvania | PA | 2-3 | 2-3 | 4-5 |
| Puerto Rico | PR | 3 | 3 | 5 |
| Rhode Island | RI | 2 | 2 | 4 |
| South Carolina | SC | 2-3 | 2-3 | 4-5 |
| South Dakota | SD | 2-3 | 2-3 | 4-5 |
| Tennessee | TN | 2-3 | 2-3 | 4-5 |
| Texas | TX | 2-3 | 2-3 | 4-5 |
| US Virgin Islands | VI | 3 | 3 | 5 |
| Utah | UT | 2-3 | 2-3 | 4-5 |
| Vermont | VT | 2-3 | 2-3 | 4-5 |
| Virginia | VA | 2-3 | 2-3 | 4-5 |
| Washington | WA | 2-3 | 2-3 | 4-5 |
| West Virginia | WV | 2-3 | 2-3 | 4-5 |
| Wisconsin | WI | 2-3 | 2-3 | 4-5 |
| Wyoming | WY | 2-3 | 2-3 | 4-5 |

Delivery standards are for items sent between most major urban centres and depend on origin and destination. Delivery standards are in business days, not calendar days, and exclude time in customs. Delivery standards are based on normal delivery conditions and available transportation; they are therefore subject to change without notice.

The on-time delivery guarantee may be modified during a peak period (see canadapost.ca/notice) or suspended due to causes beyond Canada Post's reasonable control, including, but not limited to, acts of God, epidemics, labour disruptions, equipment failures or unanticipated surges in volume.

5.3 Expedited Parcel™ – USA

In order to calculate the delivery standard for Expedited Parcel - USA, follow these steps:

1. Use Table 20: Transit time - Expedited Parcel – USA to determine to which of the three processing facilities the shipment will be forwarded based on your originating FSA. Retain the number of additional business days to add to the delivery standard.
2. Determine the applicable delivery standard, considering the processing facility determined in step 1, using one of the following: tables:
 - Use Table 21: Expedited Parcel – USA delivery standards to Major U.S. Urban Centres if the item is addressed to one of the 27 listed major U.S. cities
 - Use Table 22: Expedited Parcel – USA delivery standards to U.S. states if the item is not addressed to one of the major cities listed in Table 21.
3. Add the number of additional business days retained in step 1 to the delivery standard.

Table 20: Transit time - Expedited Parcel – USA

| | MONTREAL |
|----------------------|---|
| ADD ZERO DAYS | G0A, G0M-G0T, G0X*, G0Y-G4A, G5V, G5Y-G7A, G8T-J0L, J0N-J0W*, J0X-J0Y*, J0Z-K0G, K0J, K1A-K7C, K7H, K7S-K8H |
| ADD 1 DAY | B0C*, B0E-B0K*, B0L-E9H, G0C-G0G*, G0H-G0L, G0V, G0W*, G4R-G4S, G4V-G5T, G7B-G8P |
| ADD 3 DAYS | A1A-A1H, A1N, A1V, A2A-A2N, A5A, A8A |
| ADD 4 DAYS | A0A-A0E*, A0G*, A0H*, A0J*, A0K*, A0L, A0M*, A0N*, A1K-A1M, A1S, A1W-A1Y |
| ADD 5 DAYS | A0P*, A0R1B0, A2V, G0G0A2-G0G0A4, G0G0A6-G0G0A7, G0G0A9, G0G0B3-G0G0B5, G0G0B7-G0G0B9, G0G0C1, G0G0C5-G0G0C8, G0G1C0-G0G1G0, G0G1J0, G0G1M0-G0G1N0, G0G1S0-G0G1T0, G0G1W0, G0G1Z0, G0G2C0, G0G2G0, G0G2P0-G0G2T0, G0G2W0-G0G2Z0, G0W0A4, G0W0C2, G0W1C0, G0W3B0-G0W3C0, G0X0E5, G0X3M0, G0X3P0-G0X3R0, G4T, J0M, J0W2C0, J0Y0A1-J0Y0A2, J0Y0A5, J0Y2X0-J0Y3B0, J0Y3H0, X0A0A1, X0A0A3, X0A0H0, X0A0W0-X0A1H0 |
| ADD 6 DAYS | A0R* |
| INDETERMINATE | A0E3B0, A0G0B3, A0G0B8, A0G0C9, A0G0E8, A0G0H5, A0G0J5, A0G0J8, A0G1R0, A0G1W0, A0G2B0, A0G2W0-A0G2X0, A0G3V0, A0G3Z0-A0G4B0, A0G4H0, A0H0B8, A0H0B9, A0H0C3, A0H1L0, A0H1N0, A0H2C0, A0H2J0, A0J0B1-A0J0B2, A0J1K0, A0J1L0, A0J1N0, A0K0A1-A0K0A2, A0K0A5, A0K0A8, A0K0B1, A0K0B5, A0K0B7, A0K0C2, A0K0C6, A0K0C9, A0K0E5, A0K0E9-A0K0G3, A0K0G8-A0K0H1, A0K0H3-A0K0H5, A0K0H7-A0K0J3, A0K0J6, A0K0J9-A0K0K1, A0K0K3-A0K1A0, A0K1C0, A0K1J0-A0K1P0, A0K1W0, A0K1Y0-A0K1Z0, A0K2B0, A0K2G0-A0K2J0, A0K2N0, A0K2V0-A0K2X0, A0K3N0, A0K3Y0, A0K4A0, A0K4E0, A0K4J0, A0K4L0, A0K4P0, A0K4S0-A0K4V0, A0K5C0, A0K5P0, A0M1K0, A0N0A6, A0N0B5, A0N2K0-A0N2L0, A0P0A1, A0P0A2, A0P0A4, A0P0A6, A0P0A7, A0P0A8, A0P1A0, A0P1G0, A0P1J0, A0P1K0, A0P1L0, A0P1M0, A0P1N0, A0P1P0, B0C1E0, B0K1J0, X0A |

| TORONTO | |
|----------------------|---|
| ADD ZERO DAYS | K0H, K0K-K0M, K7G, K7K-K7R, K8N-N0R *, N1A-P0G, P1H-P2A |
| ADD 1 DAY | POH* POJ-POL*, P0M*, P0N-P0S, P1A-P1C, P2B-P7L |
| ADD 2 DAYS | P0T*, P0V*, P0W, P0X*, P0Y, P8N-P9N, R0A*, R0B*, R0C*, R0E*, R0G-R0H, R0J*, R0K, R0L*, R0M-S0C*, S0G, S0H*, S0N, S2V-S6K, S7A-S7C, S7H-S7W, S9H |
| ADD 3 DAYS | S0E*, S0J*, S0K*, S0L*, S0M*, S6V-S6X, S9A, S9V-S9X, T9V |
| ADD 5 DAYS | N0R1M0, P0H1C0, P0L0A2, P0L0A7, P0L0B2, P0L0B4-P0L0B5, P0L1A0, P0L1H0, P0L1S0, P0L1W0-P0L1Y0, P0L2H0, P0L2P0, P0M0B3, P0M1C0, P0M2S0, P0M2X0, P0M2Z0, P0T0A1, P0T0B1-P0T0B2, P0T0C7, P0T1L0, P0T1P0, P0T1Z0, P0T2L0, P0T3A0-P0T3B0, P0V0A1, P0V0A3, P0V0A7, P0V0B1, P0V0B4-P0V0B5, P0V0B8-P0V0C5, P0V0C7-P0V1B0, P0V1E0-P0V1J0, P0V1M0-P0V1N0, P0V1V0-P0V1W0, P0V1Y0-P0V2A0, P0V2G0, P0V2L0, P0V2P0, P0V2Y0-P0V2Z0, P0V3B0-P0V3G0, P0X0A5, P0X1B0, P0X1E0, P0X1P0 |
| INDETERMINATE | R0A0S0, R0B0A0-R0B0A4, R0B0A7-R0B0B2, R0B0B4-R0B0B9, R0B0C1-R0B0G0, R0B0L0-R0B1S0, R0B1W0-R0B2H0, R0C0B9, R0C0E2, R0C0G4, R0C0J0, R0C0V0, R0C1V0, R0C2A0, R0C2P0, R0C3K0, R0E0B1, R0E0B6, R0E0C3, R0E0J0, R0E1E0, R0E1K0, R0E1N0, R0E2E0, R0J0L0, R0J0Z0, R0J1K0, R0J1Y0, R0L0A3, R0L0A6, R0L0B5, R0L0C5, R0L0E2, R0L0K0, R0L0M0, R0L0R0, R0L1L0, R0L1Y0, R0L2C0, R0L2K0, S0C0V0, S0E0A4, S0E0G0, S0E0S0, S0H0G3, S0H1W0, S0H2V0, S0H3M0, S0J0B9, S0J0C2-S0J0C3, S0J0C6, S0J0C9, S0J0E1, S0J0G6, S0J0G8, S0J0H0-S0J0H1, S0J0W0, S0J1S0, S0J1Y0, S0J2B0, S0J2L0, S0J2P0-S0J2W0, S0J3C0-S0J3E0, S0K0A9, S0K0H0, S0K0J8, S0K1L0, S0K1Y0, S0K2C0, S0K3N0, S0K3S0, S0K4B0, S0K4E0-S0K4H0, S0L0B7, S0L0E5, S0L0J0, S0L1Y0, S0M0A1, S0M0A6, S0M0B5-S0M0B6, S0M0B8, S0M0C5-S0M0C6, S0M0G0, S0M0G3, S0M0H0, S0M0K0, S0M0M0, S0M0S0, S0M1G0, S0M2H0, S0M2M0, S0M3B0-S0M3H0, S0P |
| VANCOUVER | |
| ADD ZERO DAYS | V1M, V2P-V4S, V4W-V7Y, V8L, V8N-V9E |
| ADD 1 DAY | T1X-T3Z, T5A-T6X, T8A-T8H, T8N, T8T, V0B*, V0G*, V0H, V0L*, V0M, V0N*, V0P*, V0R*, V0S*, V0X-V1E, V1H, V1K-V1L, V1N-V2N, V4T-V4V, V8A-V8B, V8K, V8M, V9G-V9Z |
| ADD 2 DAYS | T0A*, T0B*, T0C*, T0E*, T0G* T0H*, T0J*, T0K*, T0L*, T0M*, T1A-T1W, T4A-T4X, T7A-T7Z, T8L, T8R, T8V-T9S, T9W-V0A, V0C*, V0E*, V0J*, V0K*, V0V*, V1G, V1J, V8C-V8J |
| ADD 3 DAYS | T8S |
| ADD 4 DAYS | X1A, Y1A |
| ADD 5 DAYS | T0A0A4-T0A0A5, T0A0B5-T0A0B6, T0A0C4, T0A1S0, T0A1S1, T0A1X0, T0A2A0-T0A2B0, T0A2E0, T0A2J0, T0A3G0, T0A3K0, T0B0M0, T0C0R0-T0C0S0, T0C0W0, T0C1W0, T0E0B2, T0E0K0-T0E0L0, T0E1H0, T0G0A5, T0G0K0, T0G2N0-T0G2W0, T0H0B9, T0H0E6, T0H0G6, T0H0N0, T0H0S0, T0H1J0, T0H1R0, T0H2N0-T0H2N2, T0H3X0, T0H4A0, T0J0A5, T0J0B3, T0J0E7, T0J0K0, T0J0X0, T0J1C0, T0J1H0, T0J1L0-T0J1M0, T0J2G0, T0J2M0, T0J2Z0, T0J3C0, T0J3J0, T0K0A0, T0K0A5, T0K0B4-T0K0B5, T0K0C3, T0K0C5, T0K0C9, T0K0S0, T0K1E0, T0K1L0, T0K1N0, T0K1R0, T0K2J0, T0K2M0, T0K2R0, T0L1Y0, T0M0C6, T0M1L0, T0M2H0, T0P, V0B1R0, V0C0A7-V0C0B1, V0C0B8, V0C1E0-V0C1G0, V0C1K0-V0C1L0, V0C1S0, V0C1Y0-V0C2B0, V0C2H0, V0C2R0-V0C2V0, V0C2X0-V0C2Z0, V0E1S0, V0G0B1, V0G0B5, V0G1B0, V0G1N0, V0J0A2, V0J0B4, V0J0B6, V0J0B8, V0J0C4-V0J1A0, V0J1H0-V0J1K0, V0J1R0, V0J1T0, V0J1X0, V0J2B0, V0J2H0, V0J2K0, V0J2P0, V0J2T0-V0J2W0, V0J2Z0, V0J3B0-V0J3E0, V0J3J0-V0J3M0, V0J3T0, V0K0B3, V0K1N0-V0K1P0, V0L0A2-V0L0A3, V0L0A7-V0L1C0, V0L1H0-V0L1K0, V0L1M0, V0L1R0-V0L1X0, V0N0A6, V0N0B2, V0N0E4, V0N1M0, V0N1Z0-V0N2B0, V0N2V0, V0N3L0, V0P0A1-V0P0A2, V0P0A4, V0P1B0, V0P1J0-V0P1L0, V0P1P0, V0P1S0, V0P1V0-V0P1W0, V0P1Z0, V0R0B3-V0R0B4, V0R1A0-V0R1B0, V0R2B0, V0R2J0, V0S1K0, V0T, V0V0A2-V0V1E0, V0V1H0, V0W |
| INDETERMINATE | T0V, X0B-X0G, Y0A-Y0B |

* Please verify that your complete postal code does not appear elsewhere in the Transit Time table.

Table 21: Expedited Parcel – USA delivery standards to Major U.S. Urban Centres

| To: MAJOR CENTRES | FROM: PROCESSING FACILITY | | |
|-------------------|---------------------------|---------|-----------|
| | MONTREAL | TORONTO | VANCOUVER |
| Atlanta | 5 | 5 | 6 |
| Baltimore | 5 | 4 | 6 |
| Boston | 5 | 4 | 6 |
| Buffalo | 5 | 4 | 7 |
| Chicago | 5 | 4 | 6 |
| Cleveland | 5 | 5 | 6 |
| Dallas | 5 | 5 | 6 |
| Denver | 5 | 5 | 6 |
| Detroit | 5 | 5 | 6 |
| Indianapolis | 5 | 5 | 6 |
| Kansas City | 5 | 5 | 6 |
| Los Angeles | 5 | 5 | 6 |
| Memphis | 5 | 5 | 6 |

| TO: MAJOR CENTRES | FROM: PROCESSING FACILITY | | |
|---------------------|---------------------------|---------|-----------|
| | MONTRÉAL | TORONTO | VANCOUVER |
| Miami | 5 | 5 | 6 |
| Millwaukee | 5 | 5 | 6 |
| Minneapolis/St Paul | 5 | 5 | 6 |
| New Orleans | 5 | 5 | 6 |
| New York | 4 | 4 | 6 |
| Philadelphia | 5 | 4 | 6 |
| Phoenix | 5 | 5 | 6 |
| Pittsburgh | 5 | 4 | 6 |
| Salt Lake City | 5 | 5 | 6 |
| San Francisco | 5 | 5 | 6 |
| Seattle | 5 | 5 | 7 |
| St Louis | 5 | 5 | 7 |
| Tampa | 5 | 5 | 6 |
| Washington | 5 | 4 | 6 |

Delivery standards are for items sent between most major urban centres and depend on origin and destination. Delivery standards are in business days, not calendar days, and exclude time in customs. Delivery standards are based on normal delivery conditions and available transportation; they are therefore subject to change without notice.

The on-time delivery guarantee may be modified during a peak period (see canadapost.ca/notice) or suspended due to causes beyond Canada Post's reasonable control, including, but not limited to, acts of God, epidemics, labour disruptions, equipment failures or unanticipated surges in volume.

Table 22: Expedited Parcel – USA delivery standards to U.S. states

| TO: STATE | DEST. CODE | FROM: PROCESSING FACILITY | | |
|----------------------|------------|---------------------------|---------|-----------|
| | | MONTRÉAL | TORONTO | VANCOUVER |
| Alabama | AL | 5-6 | 5-6 | 6-7 |
| Alaska | AK | 6 | 6 | 6-7 |
| Arizona | AZ | 5-6 | 5-6 | 6-7 |
| Arkansas | AR | 5-6 | 5-6 | 6-7 |
| California | CA | 5-6 | 5-6 | 6-7 |
| Colorado | CO | 5-6 | 5-6 | 6-7 |
| Connecticut | CT | 4-5 | 4-5 | 6-7 |
| Delaware | DE | 5 | 4-5 | 6 |
| District of Columbia | DC | 5 | 4 | 6 |
| Florida | FL | 5-6 | 5-6 | 6-7 |
| Georgia | GA | 5-6 | 5-6 | 6-7 |
| Guam | GU | 6 | 6 | 7 |
| Hawaii | HI | 6 | 6 | 7 |
| Idaho | ID | 5-6 | 5-6 | 6-7 |
| Illinois | IL | 5-6 | 4-5 | 6-7 |
| Indiana | IN | 5-6 | 5-6 | 6-7 |
| Iowa | IA | 5-6 | 5-6 | 6-7 |
| Kansas | KS | 5-6 | 5-6 | 6-7 |
| Kentucky | KY | 5-6 | 5-6 | 6-7 |
| Louisiana | LA | 5-6 | 5-6 | 6-7 |
| Maine | ME | 5-6 | 4-5 | 6-7 |
| Maryland | MD | 5 | 4-5 | 6-7 |
| Massachusetts | MA | 5 | 4-5 | 6-7 |
| Michigan | MI | 5-6 | 5-6 | 6-7 |
| Minnesota | MN | 5-6 | 5-6 | 6-7 |

| TO STATE | DEST. CODE | FROM: PROCESSING FACILITY | | |
|-------------------|------------|---------------------------|---------|-----------|
| | | MONTRÉAL | TORONTO | VANCOUVER |
| Mississippi | MS | 5-6 | 5-6 | 6-7 |
| Missouri | MO | 5-6 | 5-6 | 6-7 |
| Montana | MT | 5-6 | 5-6 | 6-7 |
| Nebraska | NE | 5-6 | 5-6 | 6-7 |
| Nevada | NV | 5-6 | 5-6 | 6-7 |
| New Hampshire | NH | 5 | 4-5 | 6-7 |
| New Jersey | NJ | 4-5 | 4 | 6-7 |
| New Mexico | NM | 5-6 | 5-6 | 6-7 |
| New York | NY | 4-6 | 4-5 | 6-7 |
| North Carolina | NC | 5-6 | 4-5 | 6-7 |
| North Dakota | ND | 5-6 | 5-6 | 6-7 |
| Ohio | OH | 5-6 | 5-6 | 6-7 |
| Oklahoma | OK | 5-6 | 5-6 | 6-7 |
| Oregon | OR | 5-6 | 5-6 | 6-7 |
| Pennsylvania | PA | 5-6 | 4-5 | 6-7 |
| Puerto Rico | PR | 6 | 6 | 7 |
| Rhode Island | RI | 5 | 5 | 6 |
| South Carolina | SC | 5-6 | 4-5 | 6-7 |
| South Dakota | SD | 5-6 | 5-6 | 6-7 |
| Tennessee | TN | 5-6 | 5-6 | 6-7 |
| Texas | TX | 5-6 | 5-6 | 6-7 |
| US Virgin Islands | VI | 6 | 6 | 7 |
| Utah | UT | 5-6 | 5-6 | 6-7 |
| Vermont | VT | 5 | 4-5 | 6-7 |
| Virginia | VA | 5-6 | 5-6 | 6-7 |
| Washington | WA | 5-6 | 5-6 | 6-7 |
| West Virginia | WV | 5-6 | 4-5 | 6-7 |
| Wisconsin | WI | 5-6 | 5-6 | 6-7 |
| Wyoming | WY | 5-6 | 5-6 | 6-7 |

Delivery standards are for items sent between most major urban centres and depend on origin and destination. Delivery standards are in business days, not calendar days, and exclude time in customs. Delivery standards are based on normal delivery conditions and available transportation; they are therefore subject to change without notice.

The on-time delivery guarantee may be modified during a peak period (see canadapost.ca/notice) or suspended due to causes beyond Canada Post's reasonable control, including, but not limited to, acts of God, epidemics, labour disruptions, equipment failures or unanticipated surges in volume.

5.4 Tracked Packet™ – USA

Please note that delivery standards for Tracked Packet – USA are expected delivery times and are not guaranteed.

In order to calculate the expected delivery time for Tracked Packet – USA, follow these steps:

1. Use Table 23: Transit time - Tracked Packet – USA to determine to which of the three processing facilities your item will be forwarded to based on your originating FSA. Retain the number of additional business days to add to the delivery standard.
2. Determine the applicable delivery standard, considering the processing facility determined in step 1, using one of the following:
 - Use Table 24: Tracked Packet – USA delivery standards to Major U.S. Urban Centres if the item is addressed to one of the 27 listed major U.S. cities
 - Use Table 25: Tracked Packet – USA delivery standards to U.S. states if the item is not addressed to one of the major cities listed in Table 24.
3. Add the number of additional business days retained in step 1 to the delivery standard in step 2.

Table 23: Transit time - Tracked Packet – USA

| MONTREAL | |
|-------------------|---|
| Add 0 Days | G0A, G0M-G0X*, G0Y-G4A, G5A, G5V-G7A, G8T-G9X, H1A-J0L, J0N-J0V, J0W*, J0X, J1A-J9L, K1A-K4A |
| Add 1 Day | A0A-A0E*, A0G*, A0H*, A0J*, A0L, A0M*, A0N*, A1A-A2N, A5A-B0C*, B0E-B0J, B0K*, B0L-E2S, E3A-E3G, E3N-E5A, E5C-E9H, G0C-G0G*, G0H-G0L, G0T-G0W*, G4R-G4Z, G5B-G5T, G7B-G8P, H0M, J0Y*, J0Z, J9P-K0G, K0J, K4B-K7C, K7H, K7S-K8H |
| Add 2 Days | A0K*, A0P*, A0R, A2V, E2V, E3L, E5B, X0A0A1, X0A0H0, X0A1H0 |
| Add 4 Days | G0G0A2-G0G0A4, G0G0A6-G0G0A7, G0G0A9, G0G0B3-G0G0B5, G0G0B7-G0G0B9, G0G0C1, G0G0C5-G0G0C7, G0G1C0-G0G1G0, G0G1J0, G0G1M0-G0G1N0, G0G1S0-G0G1T0, G0G1W0, G0G1Z0, G0G2C0, G0G2G0, G0G2P0-G0G2T0, G0G2W0-G0G2Z0, G0W0A4, G0W0C2, G0W1C0, G0W3B0-G0W3C0, G0X0E5, G0X0E9, G0X3M0, G0X3P0-G0X3R0, J0M, J0W2C0, J0Y0A1-J0Y0A2, J0Y0A5, J0Y2X0, J0Y3B0J0Y3H0, X0A0A3, X0A0W0 |
| Add 6 Days | A0E3B0, A0G0B3, A0G0B8, A0G0C9, A0G0E8, A0G0H5, A0G0J5, A0G0J8, A0G1R0, A0G1W0, A0G2B0, A0G2W0-A0G2X0, A0G3V0, A0G3Z0-A0G4B0, A0G4H0, A0H0B8, A0H0B9, A0H0C3, A0H1L0, A0H1N0, A0H2C0, A0H2J0, A0J0B1-A0J0B2, A0J1K0, A0J1L0, A0J1N0, A0K0A1-A0K0A2, A0K0A5, A0K0A7-A0K0A8, A0K0B1, A0K0B5, A0K0B7, A0K0C1-A0K0C2, A0K0C6, A0K0C8-A0K0C9, A0K0E5, A0K0E9-A0K0G3, A0K0G8-A0K0H1, A0K0H3-A0K0H5, A0K0H7-A0K0J3, A0K0J6, A0K0J9-A0K0K1, A0K0K3-A0K1A0, A0K1C0, A0K1J0-A0K1P0, A0K1W0, A0K1Y0-A0K1Z0, A0K2B0, A0K2G0-A0K2J0, A0K2N0, A0K2V0-A0K2X0, A0K3N0, A0K3Y0, A0K4A0, A0K4E0, A0K4J0, A0K4L0, A0K4P0, A0K4S0-A0K4V0, A0K5C0, A0K5P0, A0M1K0, A0N0A6, A0N0B5, A0N2K0-A0N2L0, A0P0A1, A0P0A2, A0P0A4, A0P0A6- A0P1A0, A0P1G0-A0P1P0, B0C1E0, B0K1J0, X0A* |
| TORONTO | |
| Add 0 Days | K0H, K0K-K0M, K7G, K7K-K7R, K8N-N0B, N0E-N0G, N0K, N1A-N4B, N4N,N4W, N4Z-N5A, N5R-N6P, N8N-N9K, P0A-P0G, P1H-P2A |
| Add 1 Day | K0H-K0M, K7G-K7P, N0C, N0H-N0J, N0L-N0R, N4G-N4L N4S-N4V, N4X, N5C-N5R, N7A-N8M, N9V-N9Y, P0H*, P0J-P0L, P0Y-P1C, P2B, R0A*, R0C*, R0E*, R0GROJ, R0K-R0L*, R0M-R7N |
| Add 2 Days | R0B*, R0C0B8, R0C1E0, R8A-R9A |
| Add 4 Days | N0R1M0, P0H1C0, P0L0A2, P0L0A7, P0L0B2, P0L0B4-P0L0B5, P0L1A0, P0L1H0, P0L1S0, P0L1W0, P0L1Y0, P0L2H0, P0L2P0, P0M0B3, P0M1C0, P0M2S0, P0M2X0, P0M2Z0, P0T0A1, P0T0B1-P0T0B2, P0T0C7, P0T1L0, P0T1P0, P0T1Z0, P0T2L0, P0T3A0, P0T3B0, P0V0A1, P0V0A3, P0V0A7, P0V0B1, P0V0B4-P0V0B5, P0V0B8-P0V0C5, P0V0C7-P0V1B0, P0V1E0-P0V1J0, P0V1M0, P0V1N0, P0V1V0, P0V1W0, P0V1Y0, P0V1Z0, P0V2A0, P0V2G0, P0V2L0, P0V2P0, P0V2Y0, P0V2Z0, P0V3B0, P0V3C0, P0V3E0, P0V3G0, P0X0A5, P0X1B0, P0X1E0, P0X1P0 |
| Add 6 Days | R0A0S0, R0B0A0-R0B0A2, R0B0A4, R0B0A7-R0B0B2, R0B0B4-R0B0B9, R0B0C1-R0B0G0, R0B0M0-R0B0V0, R0B0Y0-R0B0Z0, R0B1C0-R0B1E0, R0B1H0-R0B1J0, R0B1L0, R0B1P0-R0B1R0, R0B1Z0, R0B2G0-R0B2H0, R0C0B9, R0C0E2, R0C0G4, R0C0J0, R0C0V0, R0C1V0, R0C2A0, R0C2P0, R0C3K0, R0E0B1, R0E0B6, R0E0C3, R0E0J0, R0E1E0, R0E1K0, R0E1N0, R0E2E0, R0J0L0, R0J0Z0, R0J1K0, R0J1Y0, R0L0A3, R0L0A6, R0L0B5, R0L0C5, R0L0K0, R0L0M0, R0L0R0, R0L1L0, R0L1Y0, R0L2C0, R0L2K0, S0P, X0C |
| VANCOUVER | |
| Add 0 Days | V0M, V0X, V1M, V1P, V1S, V1V-V2E, V2H, V2P-V8A, V8L, V8N-V9E |
| Add 1 Day | S0A-S0C*, S0E*, S0G-S0H*, S0J*, S0K*, S0L*, S0M*, S0N, S2V0T0A*, T0B*, T0C*, T0E*, T0G*, T0J*, T0K*, T0L*, T0M*, T1A-T8R, T8T, T9A-V0B*, V0E*, V0G*, V0H-V0J*, V0K*, V0L*, V0N*, V0P*, V0R*, V0S*, V0V*, V1A-V1E, V1H, V1K-V1L, V1N, V1R, V1T, V2G, V2J-V2N, V8B-V8K, V8M, V9G-V9Z, X1A, Y1A |
| Add 2 Days | T0H*, T8S, T8V-T8X, V0C*, V1G, V1J |
| Add 4 Days | S0C0V0, S0E0A4, S0E0G0, S0E0S0, S0H0G3, S0H1W0, S0H2V0, S0H3M0, S0J0B9, S0J0C2, S0J0C3, S0J0C6, S0J0C9, S0J0E1, S0J0G6, S0J0G8, S0J0H0-S0J0H1, S0J0W0, S0J1S0, S0J1Y0, S0J2B0, S0J2L0, S0J2P0, S0J2R0, S0J2S0-S0J2T0, S0J2W0, S0J3C0, S0J3E0, S0K0A9, S0K0H0, S0K0J8, S0K1L0, S0K1Y0, S0K2C0, S0K3N0, S0K3S0, S0K4B0, S0K4E0-S0K4H0, S0L0B7, S0L0E5, S0L0J0, S0L1Y0, S0M0A1, S0M0A6, S0M0B5-S0M0B6, S0M0B8, S0M0C5-S0M0C6, S0M0G0, S0M0G3, S0M0H0, S0M0K0, S0M0M0, S0M0S0, S0M1G0, S0M2H0, S0M2M0, S0M3B0-S0M3H0, T0A0A4-T0A0A5, T0A0B5-T0A0B6, T0A0C4, T0A1S0-T0A1S1, T0A1X0, T0A2A0-T0A2B0, T0A2E0, T0A2J0, T0A3G0, T0A3K0, T0B0M0, T0C0R0-T0C0S0, T0C0W0, T0C1W0, T0E0B2, T0E0K0-T0E0L0, T0E1H0, T0G0A5, T0G0K0, T0G2N0, T0G2W0, T0H0B9, T0H0E6, T0H0G6, T0H0N0, T0H0S0, T0H1J0, T0H1R0, T0H2N0-T0H2N2, T0H3X0, T0H4A0, T0J0A5, T0J0B3, T0J0E7, T0J0K0, T0J0X0, T0J1C0, T0J1H0, T0J1L0-T0J1M0, T0J2G0, T0J2M0, T0J2Z0, T0J3C0, T0J3J0, T0K0A0, T0K0A5, T0K0B4-T0K0B5, T0K0C3, T0K0C5, T0K0C9, T0K0S0, T0K1E0, T0K1L0, T0K1N0, T0K1R0, T0K2J0, T0K2M0, T0K2R0, T0L1Y0, T0M0C6, T0M1L0, T0M2H0, T0P*, V0B1R0, V0C0A7-V0C0B1, V0C0B8, V0C1E0-V0C1G0, V0C1K0-V0C1L0, V0C1S0, V0C1Y0-V0C2B0, V0C2H0, V0C2R0-V0C2V0, V0C2X0-V0C2Z0, V0E1S0, V0G0B1, V0G0B5, V0G1B0, V0G1N0, V0J0A2, V0J0B4, V0J0B6, V0J0B7, V0J0B8, V0J0C4-V0J0C5, V0J1A0, V0J1H0-V0J1K0, V0J1R0, V0J1T0, V0J1X0, V0J2B0, V0J2H0, V0J2K0, V0J2P0, V0J2T0-V0J2W0, V0J2Z0, V0J3B0-V0J3E0, V0J3J0-V0J3M0, V0J3T0, V0K0B3, V0K1N0-V0K1P0, V0L0A2-V0L0A3, V0L0A7-V0L1C0, V0L1H0-V0L1K0, V0L1M0, V0L1R0-V0L1X0, V0N0A6, V0N0B2, V0N0E4, V0N1M0, V0N1Z0, V0N2B0, V0N2V0, V0N3L0, V0P0A1-V0P0A2, V0P0A4, V0P1B0, V0P1J0-V0P1L0, V0P1P0, V0P1S0, V0P1V0-V0P1W0, V0P1Z0, V0R0B3, V0R0B4, V0R1A0, V0R1B0, V0R2B0, V0R2J0, V0S1K0, V0T*, V0V0A2-V0V1E0, V0V1H0, V0V0 |
| Add 6 Days | T0V, X0B, X0E*, X0G, Y0A-Y0B* |

* Please verify that your complete postal code does not appear elsewhere in the Transit Time table.

Table 24: Tracked Packet – USA delivery standards to Major U.S. Urban Centres

| TO: MAJOR CENTRES | FROM: PROCESSING FACILITY | | |
|-------------------|---------------------------|---------|-----------|
| | MONTREAL | TORONTO | VANCOUVER |
| Atlanta | 8 | 8 | 7 |
| Baltimore | 7 | 8 | 7 |
| Boston | 7 | 8 | 7 |
| Buffalo | 8 | 8 | 7 |
| Chicago | 8 | 7 | 7 |
| Cleveland | 8 | 8 | 7 |
| Dallas | 8 | 8 | 7 |
| Denver | 8 | 8 | 7 |
| Detroit | 8 | 8 | 7 |
| Indianapolis | 8 | 7 | 7 |
| Kansas City | 8 | 8 | 7 |

| TO: MAJOR CENTRES | FROM: PROCESSING FACILITY | | |
|---------------------|---------------------------|---------|-----------|
| | MONTRÉAL | TORONTO | VANCOUVER |
| Los Angeles | 8 | 8 | 7 |
| Memphis | 8 | 8 | 7 |
| Miami | 8 | 8 | 7 |
| Millwaukee | 8 | 7 | 7 |
| Minneapolis/St Paul | 8 | 8 | 7 |
| New Orleans | 8 | 8 | 7 |
| New York | 7 | 8 | 7 |
| Philadelphia | 7 | 8 | 7 |
| Phoenix | 8 | 8 | 7 |
| Pittsburgh | 8 | 8 | 7 |
| Salt Lake City | 8 | 8 | 7 |
| San Francisco | 8 | 8 | 6 |
| Seattle | 8 | 8 | 7 |
| St Louis | 8 | 8 | 7 |
| Tampa | 8 | 8 | 7 |
| Washington | 7 | 8 | 7 |

Delivery standards are for items sent between most major urban centres and depend on origin and destination. Delivery standards are in business days, not calendar days, and exclude time in customs. Delivery standards are based on normal delivery conditions and available transportation; they are therefore subject to change without notice.

The on-time delivery guarantee may be modified during a peak period (see canadapost.ca/notice) or suspended due to causes beyond Canada Post's reasonable control, including, but not limited to, acts of God, epidemics, labour disruptions, equipment failures or unanticipated surges in volume.

Table 25: Tracked Packet – USA delivery standards to U.S. states

| TO: STATE | DEST. CODE | FROM: PROCESSING FACILITY | | |
|----------------------|------------|---------------------------|---------|-----------|
| | | MONTRÉAL | TORONTO | VANCOUVER |
| Alaska | AK | 8-9 | 8-9 | 7-8 |
| Alabama | AL | 8 | 8 | 7 |
| Arkansas | AR | 8 | 8 | 7 |
| Arizona | AZ | 8 | 8 | 7 |
| California | CA | 8 | 8 | 6-7 |
| Colorado | CO | 8 | 8 | 7 |
| Conneticut | CT | 7 | 8 | 7 |
| District of Columbia | DC | 7-8 | 8 | 7 |
| Delaware | DE | 7 | 8 | 7 |
| Florida | FL | 8 | 8 | 7 |
| Georgia | GA | 8 | 8 | 7 |
| Guam | GU | 10 | 10 | 7 |
| Hawaii | HI | 8-9 | 8-9 | 7 |
| Iowa | IA | 8 | 7-8 | 7 |
| Idaho | ID | 8 | 8 | 7 |
| Illinois | IL | 8 | 7-8 | 7 |
| Indiana | IN | 8 | 7-8 | 7 |
| Kansas | KS | 8 | 8 | 7 |
| Kentucky | KY | 7 | 8 | 7 |
| Louisiana | LA | 7 | 8 | 7 |
| Massachusetts | MA | 7 | 8 | 7 |
| Maryland | MD | 7 | 8 | 7 |

| TO: STATE | DEST. CODE | FROM: PROCESSING FACILITY/L | | |
|-------------------|------------|-----------------------------|---------|-----------|
| | | MONTREAL | TORONTO | VANCOUVER |
| Maine | ME | 8 | 8 | 7 |
| Michigan | MI | 8 | 7-8 | 7-8 |
| Minnesota | MN | 8 | 8 | 7 |
| Missouri | MO | 8 | 8 | 7 |
| Mississippi | MS | 8 | 8 | 7 |
| Montana | MT | 8 | 8 | 7 |
| North Carolina | NC | 8 | 8 | 7 |
| North Dakota | ND | 8 | 8 | 7 |
| Nebraska | NE | 8 | 8 | 7 |
| New Hampshire | NH | 7 | 8 | 7 |
| New Jersey | NJ | 7 | 8 | 7 |
| New Mexico | NM | 8 | 8 | 7 |
| Nevada | NV | 8 | 8 | 7 |
| New York | NY | 7-8 | 8 | 7 |
| Ohio | OH | 7 | 8 | 7 |
| Oklahoma | OK | 7 | 8 | 7 |
| Oregon | OR | 7 | 8 | 7 |
| Pennsylvania | PA | 7-8 | 8 | 7 |
| Puerto Rico | PR | 8 | 8 | 7 |
| Rhode Island | RI | 7 | 8 | 7 |
| South Carolina | SC | 8 | 8 | 7 |
| South Dakota | SD | 8 | 8 | 7 |
| Tennessee | TN | 8 | 8 | 7 |
| Texas | TX | 8 | 8 | 7 |
| Utah | UT | 8 | 8 | 7 |
| US Virgin Islands | VI | 8 | 9 | 8 |
| Virginia | VA | 7-8 | 8 | 8 |
| Vermont | VT | 7-8 | 8 | 7 |
| Washington | WA | 8 | 8 | 7 |
| West Virginia | WV | 7-8 | 8 | 7 |
| Wisconsin | WI | 8 | 7-8 | 7 |
| Wyoming | WY | 8 | 8 | 7 |

Delivery standards are for items sent between most major urban centres and depend on origin and destination. Delivery standards are in business days, not calendar days, and exclude time in customs. Delivery standards are based on normal delivery conditions and available transportation; they are therefore subject to change without notice.

The on-time delivery guarantee may be modified during a peak period (see canadapost.ca/notice) or suspended due to causes beyond Canada Post's reasonable control, including, but not limited to, acts of God, epidemics, labour disruptions, equipment failures or unanticipated surges in volume.

5.5 Small Packet™

The estimated delivery standards to U.S. destinations are:

Small Packet – Air 5 to 8 business days

DELIVERY STANDARDS TO AN INTERNATIONAL DESTINATION

5.6 Priority™ Worldwide

Delivery standards are only available on the Canada Post website at canadapost.ca/tools/pg/manual/PGservstdsp1-e.asp or by calling Canada Post Customer Service at 1-888-550-6333.

5.7 Xpresspost™ – International

In order to calculate the estimated delivery standard for Xpresspost-International, follow these steps:

1. Use Table 26: Transit time - Xpresspost – International to determine to which of the three processing facilities your item will be forwarded to based on your originating FSA. Retain the number of additional business days to add to the delivery standard. If your **FSA* is in the range of P0V-T9X, X0B-X0G and Y0A-Y0B** you will need to use the instructions in Section 4.2 to determine the domestic Xpresspost standard between your FSA and the Forward Processing Facility identified.
2. Determine the applicable delivery standard, considering the processing facility determined in step 1, using Table 27: Xpresspost – International delivery standards to select destinations.
3. Add the number of additional business days retained in step 1 to the delivery standard in step 2.

NOTE 1: The above calculations are for estimation purposes only. More accurate delivery standards will be presented by our shipping systems or tools when a destination Post Code is provided by the shipper. Guaranteed delivery standards will be determined at the time of acceptance of the item by Canada Post. Some exceptions apply.

2: The On-time Delivery Guarantee applies to all destinations.

Table 26: Transit time - Xpresspost – International

| MONTREAL | |
|--|---|
| ADD ZERO DAYS | G0A, G0M-G0S, G0X*, G0Y-G4A, G5A, G5V-G7A, G8T-G9X, G1A-G9X, H1A-J0L, J0N-J0W*, J0X, J1A-J9L, K1A-K4A |
| ADD 1 DAY | A0A-A0E*, A0G*, A0H*, A0J*, A0L, A0M*, A0N*, A1A-A2N, A5A-B0C*, B0E-B0K*, B0L-E2S, E3A-E3G, E3N-E5A, E5C-E9H, G0C-G0G*, G0H-G0L, G0T-G0W*, G0X*, G0Y-G0Z, G1A-G9X, H0M, J0A-J0L, J0Y*, J0Z, K0A-K0G, K0J, K4B-K7C, K7H, K7H, K7S-K8H |
| ADD 2 DAYS | A0K*, A0P*, A0R, A2V, E2V, E3L, E5B, X0A0A1, X0A0H0, X0A1H0 |
| ADD 4 DAYS | G0G0A2-G0G0A4, G0G0A6-G0G0A7, G0G0A9, G0G0B3-G0G0B5, G0G0B7-G0G0B9, G0G0C1, G0G0C5-G0G0C8, G0G1C0-G0G1G0, G0G1J0, G0G1M0-G0G1N0, G0G1S0-G0G1T0, G0G1W0, G0G1Z0, G0G2C0, G0G2G0, G0G2P0-G0G2T0, G0G2W0-G0G2Z0, G0W0A4, G0W0C2, G0W1C0, G0W3B0-G0W3C0, G0X0E5, G0X0E9, G0X3M0, G0X3P0-G0X3R0, J0M, J0W2C0, J0Y0A1-J0Y0A2, J0Y0A5, J0Y2X0-J0Y3B0, J0Y3H0, X0A0A3, X0A0W0 |
| ADD 6 DAYS | A0E3B0, A0G0B3, A0G0B8, A0G0C9, A0G0E8, A0G0H5, A0G0J5, A0G0J8, A0G1R0, A0G1W0, A0G2B0, A0G2W0-A0G2X0, A0G3V0, A0G3Z0-A0G4B0, A0G4H0, A0H0B8, A0H0B9, A0H0C3, A0H1L0, A0H1N0, A0H2C0, A0H2J0, A0J0B1-A0J0B2, A0J1K0, A0J1L0, A0J1N0, A0K0A1-A0K0A2, A0K0A5, A0K0A7-A0K0A8, A0K0B1, A0K0B3, A0K0B5, A0K0B7, A0K0C1-A0K0C2, A0K0C6, A0K0C8-A0K0C9, A0K0E5, A0K0E9-A0K0G3, A0K0G8-A0K0H1, A0K0H3-A0K0H5, A0K0H7-A0K0J3, A0K0J6, A0K0J9-A0K0K1, A0K0K3-A0K1A0, A0K1C0, A0K1J0-A0K1P0, A0K1T0-A0K1W0, A0K1Y0-A0K1Z0, A0K2B0, A0K2G0-A0K2J0, A0K2N0-A0K2X0, A0K3K0-A0K3L0, A0K3N0-A0K3P0, A0K3Y0, A0K4A0, A0K4E0, A0K4J0-A0K4L0, A0K4P0, A0K4S0-A0K4W0, A0K5C0, A0K5P0, A0K5S0, A0K5V0, A0K5Y0, A0M1K0, A0N0A6, A0N0B5, A0N2K0-A0N2L0, A0P0A1, A0P0A2, A0P0A4, A0P0A6-A0P1A0, A0P1G0-A0P1P0, B0C1E0, B0K1J0, X0A* |
| ADD DOMESTIC DELIVERY STANDARDS PER SECTION 4.2 | If your FSA* is in the range of P0V-T9X or X0B-X0G or Y0A-Y0B and your item is going to: Argentina, Austria, Bahamas, Barbados, Belgium, Belize, Brazil, Cayman Islands, Chile, Curacao, Cyprus, Denmark, Dutch Caribbean, El Salvador, Finland, France, Germany, Greece, Grenada, Guyana, Hungary, Iceland, Ireland, Israel, Italy, Kenya, Liechtenstein, Luxembourg, Monaco, Morocco, Netherlands, Norway, Poland, Portugal, Saint Lucia, San Marino, Sint Maarten (Dutch Part), Spain, St Kitts & Nevis, Sweden, Switzerland, Syria or United Kingdom. |
| TORONTO | |
| ADD ZERO DAYS | K0H, K0K-K0M, K7G, K7K-K7R, K8N-N0B, N0E-N0G, N0K, N1A-N4B, N4N,N4W, N4Z-N5A, N5V-N6P, N8N-N9K, P0A-P0G, P1H-P2A |
| ADD 1 DAY | N0C, N0H-N0J, N0L-N0R*, N4G-N4L N4S-N4V, N4X, N5C-N5R, N7A-N8M, N9V-N9Y, P0H*, P0J-P0L*, P0M*, P0N-P0T*, P1A-P1C, P2B-P7L |
| ADD 4 DAYS | N0R1M0, P0H1C0, P0L0A2, P0L0A7, P0L0B2, P0L0B4-P0L0B5, P0L1A0, P0L1H0, P0L1S0, P0L1W0-P0L1Y0, P0L2H0, P0L2P0, P0M0B3, P0M1C0, P0M2S0, P0M2X0, P0M2Z0, P0T0A1, P0T0B1-P0T0B2, P0T0C7, P0T1L0, P0T1P0, P0T1Z0, P0T2L0, P0T3A0-P0T3B0, P0V0A1, P0V0A3, P0V0A7, P0V0B1, P0V0B4-P0V0B5, P0V0B8-P0V0C5, P0V0C7-P0V1B0, P0V1E0-P0V1J0, P0V1M0-P0V1N0, P0V1V0-P0V1W0, P0V1Y0-P0V2A0, P0V2G0, P0V2L0, P0V2P0, P0V2Y0-P0V2Z0, P0V3B0-P0V3G0, P0X0A5, P0X1B0, P0X1E0, P0X1P0 |
| VANCOUVER | |
| ADD ZERO DAYS | V0M, V0X, V1M, V1P, V1S, V1V-V2E, V2H, V2P-V7Y, V8A, V8L, V8N-V9E |
| ADD 1 DAY | V0A, V0B*, V0E*, V0G*, V0H, V0J*, V0K*, V0L*, V0N*, V0P*, V0R*, V0S*, V0V*, V1A-V1E, V1H,V1K-V1L, V1N, V1R, V1T, V2G, V2J-V2N, V7Z, V8B-V8K, V8M, V9G-V9Z, X1A, Y1A |
| ADD 4 DAYS | V0B1R0, V0C0A7-V0C0B1, V0C0B8, V0C1E0-V0C1G0, V0C1K0-V0C1L0, V0C1S0, V0C1Y0-V0C2B0, V0C2H0, V0C2R0-V0C2V0, V0C2X0 - V0C2Z0, V0E1S0, V0G0B1, V0G0B5, V0G1B0, V0G1N0, V0J0A2, V0J0B4, V0J0B6-V0J0B8, V0J0C4-V0J1A0, V0J1H0-V0J1K0, V0J1R0, V0J1T0, V0J1X0, V0J2B0, V0J2H0, V0J2K0, V0J2P0, V0J2T0-V0J2W0, V0J2Z0, V0J3B0-V0J3E0, V0J3J0-V0J3M0, V0J3T0, V0K0B3, V0K1N0-V0K1P0, V0L0A2-V0L0A3, V0L0A7-V0L1C0, V0L1H0-V0L1K0, V0L1M0, V0L1R0-V0L1X0, V0N0A6, V0N0B2, V0N0E4-V0N0E5, V0N1M0, V0N1Z0-V0N2B0, V0N2V0, V0N3L0, V0P0A1-V0P0A2, V0P0A4, V0P1B0, V0P1J0-V0P1L0, V0P1P0, V0P1S0, V0P1V0-V0P1W0, V0P1Z0, V0R0B3-V0R0B4, V0R1A0-V0R1B0, V0R2B0, V0R2J0, V0S1K0, V0T, V0V0A2-V0V1E0, V0V1H0, V0V |
| ADD DOMESTIC DELIVERY STANDARDS PER SECTION 4.2 | If your FSA* is in the range of P0V-T9X or X0B-X0G or Y0A-Y0B and your item is going to: Australia, China, Hong Kong, Japan, Korea (South), Malaysia, New Zealand, Norfolk Island, Philippines, Singapore and Taiwan. |

* Please verify that your complete postal code does not appear elsewhere in the Transit Time table.

Table 27: Xpresspost – International delivery standards to select destinations

| TO: DESTINATION | DEST. CODE | FROM: PROCESSING FACILITY | | |
|-----------------|------------|---------------------------|---------|-----------|
| | | MONTREAL | TORONTO | VANCOUVER |
| Albania | AL | 9 | 8 | 9 |
| Argentina | AR | 13 | 13 | 14 |
| Australia | AU | 15 | 14 | 14 |
| Austria | AT | 8 | 8 | 9 |
| Bahamas | BS | 12 | 12 | 13 |
| Barbados | BB | 10 | 10 | 11 |
| Belarus | BY | 18 | 17 | 18 |
| Belgium | BE | 14 | 15 | 15 |
| Belize | BZ | 19 | 17 | 19 |
| Brazil | BR | 21 | 21 | 22 |
| Cayman Islands | KY | 8 | 8 | 9 |
| Chile | CL | 20 | 20 | 21 |
| China | CN | 24 | 24 | 22 |
| Colombia | CO | 18 | 18 | 19 |
| Costa Rica | CR | 15 | 14 | 15 |
| Croatia | HR | 8 | 7 | 9 |
| Curacao | CW | 8 | 9 | 9 |
| Cyprus | CY | 7 | 7 | 8 |
| Czech Rep | CZ | 7 | 7 | 8 |
| Denmark | DK | 11 | 11 | 12 |
| Ecuador | EC | 13 | 13 | 14 |
| El Salvador | SV | 21 | 20 | 21 |
| Estonia | EE | 12 | 11 | 12 |
| Ethiopia | ET | 16 | 17 | 17 |
| Finland | FI | 10 | 11 | 10 |
| France | FR | 7 | 7 | 8 |
| Germany | DE | 7 | 7 | 8 |
| Greece | GR | 13 | 13 | 13 |
| Grenada | GD | 19 | 20 | 20 |
| Guyana | GY | 21 | 20 | 21 |
| Hong Kong | HK | 9 | 9 | 8 |
| Hungary | HU | 8 | 7 | 9 |
| Iceland | IS | 8 | 9 | 9 |
| India | IN | 12 | 12 | 13 |
| Indonesia | ID | 13 | 13 | 11 |
| Ireland | IE | 13 | 12 | 13 |
| Israel | IL | 15 | 14 | 16 |
| Italy | IT | 10 | 9 | 9 |
| Jamaica | JM | 20 | 21 | 21 |
| Japan | JP | 8 | 8 | 8 |
| Kenya | KE | 9 | 8 | 10 |
| Korea (South) | KR | 11 | 11 | 10 |
| Latvia | LV | 10 | 9 | 10 |
| Lebanon | LB | 9 | 10 | 10 |
| Liechtenstein | LI | 6 | 6 | 7 |
| Lithuania | LT | 17 | 16 | 18 |
| Luxembourg | LU | 8 | 9 | 9 |
| Macao | MO | 9 | 9 | 8 |
| Malaysia | MY | 14 | 14 | 12 |
| Malta | MT | 16 | 15 | 16 |
| Mauritius | MU | 17 | 18 | 18 |
| Mexico | MX | 17 | 17 | 18 |

| TO: DESTINATION | DEST. CODE | FROM: PROCESSING FACILITY | | |
|----------------------------|------------|---------------------------|---------|-----------|
| | | MONTREAL | TORONTO | VANCOUVER |
| Monaco | MC | 7 | 7 | 8 |
| Morocco | MA | 13 | 14 | 14 |
| Netherlands | NL | 11 | 10 | 11 |
| New Zealand | NZ | 16 | 16 | 16 |
| Norfolk Islands | NF | 15 | 14 | 14 |
| Norway | NO | 11 | 11 | 11 |
| Philippines | PH | 15 | 14 | 14 |
| Poland | PL | 14 | 14 | 15 |
| Portugal | PT | 20 | 20 | 20 |
| Romania | RO | 8 | 7 | 9 |
| Russia | RU | 8 | 8 | 9 |
| Saint Lucia | LC | 16 | 15 | 16 |
| Saint Maarten (Dutch Part) | SX | 14 | 15 | 15 |
| San Marino | SM | 9 | 9 | 9 |
| Saudi Arabia | SA | 9 | 9 | 10 |
| Serbia | RS | 12 | 11 | 12 |
| Singapore | SG | 9 | 8 | 8 |
| Slovakia | SK | 7 | 8 | 8 |
| Spain | ES | 13 | 12 | 13 |
| St Kitts & Nevis | KN | 23 | 22 | 23 |
| Sweden | SE | 9 | 10 | 10 |
| Switzerland | CH | 6 | 6 | 7 |
| Syria* not guaranteed | SY | 27 | 25 | 27 |
| Taiwan | TW | 16 | 14 | 14 |
| Thailand | TH | 12 | 12 | 10 |
| Trinidad & Tobago | TT | 23 | 23 | 24 |
| United Arab Emirates | AE | 4 | 4 | 5 |
| United Kingdom | GB | 8 | 8 | 8 |
| Vietnam | VN | 13 | 13 | 12 |

Delivery standards are for items sent between most major urban centres and depend on origin and destination. Delivery standards are in business days, not calendar days, and exclude time in customs. Delivery standards are based on normal delivery conditions and available transportation; they are therefore subject to change without notice.

The on-time delivery guarantee may be modified during a peak period (see canadapost.ca/notice) or suspended due to causes beyond Canada Post’s reasonable control, including, but not limited to, acts of God, epidemics, labour disruptions, equipment failures or unanticipated surges in volume.

5.8 Tracked Packet™ – International

In order to calculate the expected delivery time for Tracked Packet – International, follow these steps:

1. Use Table 28: Transit time - Tracked Packet – International to determine to which of the three processing facilities you item will be forwarded to based on your originating FSA. Retain the number of additional business days to add to the delivery standard. If your **FSA* is in the range of P0V-T9X, X0B-X0G and Y0A-Y0B** you will need to use the instructions in Section 4.2 to determine the domestic Xpresspost standard between your FSA and the Forward Processing Facility identified.
2. Determine the applicable delivery standard, considering the processing facility determined in step 1, using Table 29: Tracked Packet – International delivery standards.
3. Add the number of additional business days retained in step 1 to the delivery standard in step 2.

NOTE: Delivery standards for Tracked Packet – International are not guaranteed.

Table 28: Transit time - Tracked Packet – International

| MONTREAL | |
|----------------------|---|
| ADD ZERO DAYS | G0A, G0M-G0S, G0X*, G0Y-G4A, G5A, G5V-G7A, G8T-G9X, G1A-G9X, H1A-J0L, J0N-J0W*, J0X, J1A-J9L, K1A-K4A |
| ADD 1 DAY | A0A-A0E*, A0G*, A0H*, A0J*, A0L, A0M*, A0N*, A1A-A2N, A5A-B0C*, B0E-B0K*, B0L-E2S, E3A-E3G, E3N-E5A, E5C-E9H, G0C-G0G*, G0H-G0L, G0T-G0W*, G4R-G4Z, G5B-G5T, G7B-G8P, H0M, J0Y*, J0Z, J9P-K0G, K0J, K4B-K7C, K7H, K7S-K8H |
| ADD 2 DAYS | A0K*, A0P*, A0R, A2V, E2V, E3L, E5B, X0A0A1, X0A0H0, X0A1H0 |

| | |
|--|--|
| ADD 4 DAYS | G0G0A2-G0G0A4, G0G0A6-G0G0A7, G0G0A9, G0G0B3-G0G0B5, G0G0B7-G0G0B9, G0G0C5-G0G0C8, G0G1C0-G0G1G0, G0G1J0, G0G1M0-G0G1N0, G0G1S0-G0G1T0, G0G1W0, G0G1Z0, G0G2C0, G0G2G0, G0G2P0-G0G2T0, G0G2W0-G0G2Z0, G0W0A4, G0W0C2, G0W1C0, G0W3B0-G0W3C0, G0X0E5, G0X0E9, G0X3M0, G0X3P0-G0X3R0, J0M, J0W2C0, J0Y0A1-J0Y0A2, J0Y0A5, J0Y2X0, J0Y3B0, J0Y3H0, X0A0A3, X0A0W0 |
| ADD 6 DAYS | A0E3B0, A0G0B3, A0G0B8, A0G0C9, A0G0E8, A0G0H5, A0G0J5, A0G0J8, A0G1R0, A0G1W0, A0G2B0, A0G2W0-A0G2X0, A0G3V0, A0G3Z0-A0G4B0, A0G4H0, A0H0B8, A0H0B9, A0H0C3, A0H1L0, A0H1N0, A0H2C0, A0H2J0, A0J0B1-A0J0B2, A0J1K0, A0J1L0, A0J1N0, A0K0A1-A0K0A2, A0K0A5, A0K0A7-A0K0A8, A0K0B1, A0K0B3, A0K0B5, A0K0B7, A0K0C1-A0K0C2, A0K0C6, A0K0C8-A0K0C9, A0K0E5, A0K0E9-A0K0G3, A0K0G8-A0K0H1, A0K0H3-A0K0H5, A0K0H7-A0K0J3, A0K0J6, A0K0J9-A0K0K1, A0K0K3-A0K1A0, A0K1C0, A0K1J0-A0K1P0, A0K1T0-A0K1W0, A0K1Y0-A0K1Z0, A0K2B0, A0K2G0-A0K2J0, A0K2N0-A0K2X0, A0K3K0-A0K3L0, A0K3N0-A0K3P0, A0K3Y0, A0K4A0, A0K4E0, A0K4J0-A0K4L0, A0K4P0, A0K4S0-A0K4W0, A0K5C0, A0K5P0, A0K5S0, A0K5V0, A0K5Y0, A0M1K0, A0N0A6, A0N0B5, A0N2K0-A0N2L0, A0P0A1, A0P0A2, A0P0A4, A0P0A6-A0P1A0, A0P1G0- A0P1P0, B0C1E0, B0K1J0, X0A* |
| ADD DOMESTIC DELIVERY STANDARDS PER SECTION 4.2 | If your FSA* is in the range of P0V-T9X or X0B-X0G or Y0A-Y0B and your item is going to: Belgium, Croatia, Denmark, Estonia, Finland, France, Germany, Ireland, Latvia, Luxembourg, Malta, Netherlands, Spain, Sweden, Switzerland or United Kingdom. |
| TORONTO | |
| ADD ZERO DAYS | K0H, K0K-K0M, K7G, K7K-K7R, K8N-N0B, N0E-N0G, N0K, N1A-N4B, N4N,N4W, N4Z-N5A, N5R-N6P, N8N-N9K, P0A-P0G, P1H-P2A |
| ADD 1 DAY | N0C, N0H-N0J, N0L-N0R*, N4G-N4L N4S-N4V, N4X, N5C-N5R, N7A-N8M, N9V-N9Y, P0H*, P0J-P0L*, P0M*, P0N-P0T*, P1A-P1C, P2B-P7L |
| ADD 4 DAYS | N0R1M0, P0H1C0, P0L0A2, P0L0A7, P0L0B2, P0L0B4-P0L0B5, P0L1A0, P0L1H0, P0L1S0, P0L1W0-P0L1Y0, P0L2H0, P0L2P0, P0M0B3, P0M1C0, P0M2S0, P0M2X0, P0M2Z0, P0T0A1, P0T0B1-P0T0B2, P0T0C7, P0T1L0, P0T1P0, P0T1Z0, P0T2L0, P0T3A0-P0T3B0, P0V0A1, P0V0A3, P0V0A7, P0V0B1, P0V0B4-P0V0B5, P0V0B8-P0V0C5, P0V0C7-P0V1B0, P0V1E0-P0V1J0, P0V1M0-P0V1N0, P0V1V0-P0V1W0, P0V1Y0-P0V2A0, P0V2G0, P0V2L0, P0V2P0, P0V2Y0-P0V2Z0, P0V3B0-P0V3G0, P0X0A5, P0X1B0, P0X1E0, P0X1P0 |
| VANCOUVER | |
| ADD ZERO DAYS | V0M, V0X, V1M, V1P, V1S, V1V-V2E, V2H, V2P-V8A, V8L, V8N-V9E |
| ADD 1 DAY | V0A, V0B*, V0E*, V0G*, V0H, V0J*, V0K*, V0L*, V0N*, V0P*, V0R*, V0S*, V0V*, V1A-V1E, V1H, V1K-V1L, V1N, V1R, V1T, V2G, V2J-V2N, V7Z, V8B-V8K, V8M, V9G-V9Z, X1A, Y1A |
| ADD 4 DAYS | V0B1R0, V0C0A7-V0C0B1, V0C0B8, V0C1E0-V0C1G0, V0C1K0-V0C1L0, V0C1S0, V0C1Y0-V0C2B0, V0C2H0, V0C2R0-V0C2V0, V0C2X0 - V0C2Z0, V0E1S0, V0G0B1, V0G0B5, V0G1B0, V0G1N0, V0J0A2, V0J0B4, V0J0B6-V0J0B8, V0J0C4-V0J1A0, V0J1H0-V0J1K0, V0J1R0, V0J1T0, V0J1X0, V0J2B0, V0J2H0, V0J2K0, V0J2P0, V0J2T0-V0J2W0, V0J2Z0, V0J3B0-V0J3E0, V0J3J0-V0J3M0, V0J3T0, V0K0B3, V0K1N0-V0K1P0, V0L0A2-V0L0A3, V0L0A7-V0L1C0, V0L1H0-V0L1K0, V0L1M0, V0L1R0-V0L1X0, V0N0A6, V0N0B2, V0N0E4, V0N1M0, V0N1Z0-V0N2B0, V0N2V0, V0N3L0, V0P0A1-V0P0A2, V0P0A4, V0P1B0, V0P1J0-V0P1L0, V0P1P0, V0P1S0, V0P1V0-V0P1W0, V0P1Z0, V0R0B3-V0R0B4, V0R1A0-V0R1B0, V0R2B0, V0R2J0, V0S1K0, V0T, V0V0A2-V0V1E0, V0V1H0, V0W |
| ADD DOMESTIC DELIVERY STANDARDS PER SECTION 4.2 | If your FSA* is in the range of P0V-T9X or X0B-X0G or Y0A-Y0B and your item is going to: Australia, Malaysia, New Zealand or Singapore. |

* Please verify that your complete postal code does not appear elsewhere in the Transit Time table.

Table 29: Tracked Packet – International delivery standards

| To: DESTINATION | DEST. CODE | FROM: PROCESSING FACILITY | | |
|-----------------|------------|---------------------------|---------|-----------|
| | | MONTREAL | TORONTO | VANCOUVER |
| Australia | AU | 18 | 17 | 17 |
| Austria | AT | 10 | 9 | 11 |
| Belgium | BE | 16 | 17 | 17 |
| Brazil | BR | 24 | 24 | 25 |
| Croatia | HR | 9 | 9 | 10 |
| Denmark | DK | 14 | 13 | 15 |
| Estonia | EE | 15 | 13 | 15 |
| Finland | FI | 10 | 11 | 11 |
| France | FR | 9 | 9 | 10 |
| Germany | DE | 8 | 8 | 9 |
| Hong Kong | HK | 12 | 12 | 11 |
| Hungary | HU | 10 | 9 | 11 |
| Iceland | IS | 9 | 10 | 10 |
| Ireland | IE | 15 | 14 | 15 |
| Israel | IL | 16 | 15 | 17 |
| Italy | IT | 11 | 10 | 10 |
| Japan | JP | 12 | 11 | 11 |
| Korea, South | KR | 13 | 14 | 13 |
| Latvia | LV | 11 | 10 | 11 |
| Lebanon | LB | 11 | 12 | 12 |
| Lithuania | LT | 19 | 18 | 20 |
| Luxembourg | LU | 8 | 8 | 9 |
| Malaysia | MY | 17 | 17 | 15 |
| Malta | MT | 13 | 12 | 13 |

| TO: DESTINATION | DEST. CODE | FROM: PROCESSING FACILITY | | |
|-----------------|------------|---------------------------|---------|-----------|
| | | MONTREAL | TORONTO | VANCOUVER |
| Netherlands | NL | 13 | 12 | 13 |
| New Zealand | NZ | 18 | 18 | 17 |
| Norway | NO | 13 | 13 | 13 |
| Poland | PL | 15 | 15 | 16 |
| Portugal | PT | 21 | 21 | 21 |
| Singapore | SG | 11 | 10 | 11 |
| Spain | ES | 13 | 13 | 13 |
| Sweden | SE | 11 | 11 | 12 |
| Switzerland | CH | 11 | 11 | 12 |
| Turkey | TR | 11 | 11 | 12 |
| United Kingdom | GB | 10 | 10 | 10 |

Delivery standards are for items sent between most major urban centres and depend on origin and destination. Delivery standards are in business days, not calendar days, and exclude time in customs. Delivery standards are based on normal delivery conditions and available transportation; they are therefore subject to change without notice.

The on-time delivery guarantee may be modified during a peak period (see canadapost.ca/notice) or suspended due to causes beyond Canada Post’s reasonable control, including, but not limited to, acts of God, epidemics, labour disruptions, equipment failures or unanticipated surges in volume.

5.9 International Parcel™

The estimated delivery standards for International Parcel are:

- **International Parcel - Air** 6 to 10 business days
- **International Parcel - Surface** 4 to 12 weeks

5.10 Small Packet™

The estimated delivery standard to international destinations are:

- **Small Packet – Air** 6 to 12 business days
- **Small Packet – Surface** 4 to 12 weeks