

September 25, 2023 service change for International Incentive Letter-post



Maximum weight for International Incentive Letter-post items reduced from 1,000 grams to 500 grams, effective September 25, 2023

Due to revised international regulations from the Universal Postal Union, the maximum weight for International Incentive Letter-post (IILP) items is being reduced from 1,000 grams to 500 grams.

This change comes into effect on September 25, 2023. It applies to all IILP services (Premium, Standard, and Per Item) for items going to the USA and international destinations.

As of September 25, items weighing over 500 grams will need to be sent using a Parcel service.

Canada Post recommends the Small Packet™ USA – Air and Small Packet™ International – Air services as they are cost-effective.