












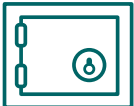


# 2021 Sustainability Snapshot



## Pursuing a low-carbon future

We are investing to reduce our environmental impact, differentiate the Corporation as a leader in environmental, social and governance (ESG) principles, and deliver a sustainable future.

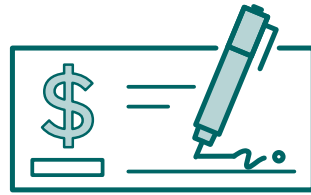
## Canada Post at a glance

 <b>21</b> processing plants	 <b>5,941</b> post offices, corporately owned or managed by authorized dealers	 <b>16,749</b> indoor parcel lockers	 Over <b>68,000</b> employees paid full-time and part-time employees, including management, temporary, casual and term employees
 <b>473</b> letter carrier depots	 <b>13,556</b> letter carrier routes <b>1,232</b> mail service carrier routes	 <b>214,095</b> community mailbox sites	 <b>17M</b> addresses served across Canada 
 <b>1.6M</b> post office boxes (including general delivery)	<b>8,140</b> rural and suburban mail carrier routes	<b>22,131</b> street letter boxes 	More than <b>22,500</b> delivery routes in urban, rural and mail service carrier 

## Key highlights



Adopted a **science-based** target, setting us on a path to net-zero carbon emissions by 2050



Awarded **\$1.2M** in **grants** distributed to 100 community organizations



Launched a **Community Hub** in High Prairie, Alberta, a first-of-its-kind post office concept



Recognized as a **Top 50 Corporate Citizen** by Corporate Knights



Completed **35 LED** lighting retrofit energy-saving projects



Invested **\$242 million** in renewable energy through the Canada Post Pension Fund



Completed **10 site accessibility** upgrades



Piloted innovative **last-mile delivery** solutions



**4% reduction** in total injury frequency



Deployed **1,607 low-carbon vehicles** representing 11.5% of our fleet